

# Factsheet Index

September 2010

| <b>CONSUMER</b> |   |
|-----------------|---|
| <b>Number</b>   | <b>Title</b>  |
| 3               | Television licence concessions (Dec 10)   |
| 27              | Planning for a funeral (Feb 10)   |
| 33              | Crime prevention for older people (Oct 08)  |
| <b>HEALTH</b>   |   |
| <b>Number</b>   | <b>Title</b>  |
| 5               | Dental care: NHS and private treatment (May 10)   |
| 16              | Transgender issues in later life (Sept 10)  |
| 23              | Help with continence (Feb 10)   |
| 44              | Local NHS services (Sep 10)   |
| 45              | Staying healthy in later life (Sep 08) <b>Withdrawn March 2010</b>  |
| 61              | Help with health costs (May 10)   |
| 66              | Resolving problems and making a complaint about NHS care (Aug 10)   |
| 76              | Intermediate Care (Nov 09)  |
| <b>HOUSING</b>  |   |
| <b>Number</b>   | <b>Title</b>  |
| 1               | Help with heating costs (Sep 10)  |
| 2               | Buying retirement housing (June 10)   |
| 8               | Council and housing association housing (May 10)  |
| 9               | Anti-social behaviour in housing (Aug 10)   |
| 13              | Funding repairs, improvements and adaptations (July 10)   |
| 35              | Tenants' rights – rents (June 10)   |
| 42              | Disability equipment and how to get it (Sep 10)   |
| 50              | Housing options (May 09) <b>Withdrawn April 2010 (replaced by Information Guide <i>Housing choices</i>)</b> |
| 63              | Finding private rented accommodation (May 10)   |
| 64              | Retirement (sheltered) housing (May 10)   |
| 65              | Equity Release (Aug 09)   |
| 67              | Tenants' rights – repairs (June 10)   |
| 68              | Tenants' rights – security of tenure (June 10)  |
| 69              | Water advice (Sep 09)   |
| 71              | Park Homes (Aug 10)   |

| <b>INCOME AND BENEFITS</b> |   |
|----------------------------|---|
| <b>Number</b>              | <b>Title</b>  |
| 12                         | Planning for retirement: money and tax (July 2010)  |
| 15                         | Income Tax (Apr 10)   |
| 17                         | Housing Benefit and Council Tax Benefit (Apr 10)  |
| 19                         | The State Pension (Apr 10)<br>Briefing – Changes to women's state pension age and the impact on other benefits and concessions (March 10) |
| 21                         | Council Tax (Apr 10)  |
| 34                         | Attendance Allowance (Apr 10)   |
| 48                         | Pension Credit (Apr 10)   |
| 49                         | The Social Fund (Apr 10)  |
| 52                         | Disability Living Allowance (Apr 10)  |
| 53                         | Capital, income and means-tested benefits (Apr 10)  |
| 55                         | Carer's Allowance (Apr 10)  |
| 56                         | Benefits for people under State Pension age (July 10)   |
| 74                         | How to challenge a benefits decision (Nov 09)   |
| 75                         | Debt management (Nov 09)  |
| <b>SOCIAL CARE</b>         |   |
| <b>Number</b>              | <b>Title</b>  |
| 6                          | Finding help at home (Oct 09)   |
| 10                         | Paying for permanent residential care (Apr 10)  |
| 20                         | NHS continuing healthcare and NHS-funded nursing care (Sep 10)  |
| 24                         | Self-directed support: Direct Payments and Personal Budgets ( <i>change of title</i> ) (Aug 10)<br>Supplementary Sheet (Nov 09)           |
| 29                         | Finding care home accommodation (July 10)   |
| 32                         | Disability and ageing: your rights to social services (Nov 08)<br><b>Withdrawn April 2010</b> (Content covered in FS24, FS41 and FS59)    |
| 37                         | Hospital discharge arrangements (May 10)  |
| 38                         | Treatment of property in the means test for permanent care home provision (Apr 10)  |
| 39                         | Paying for care in a care home if you have a partner (Apr 10)   |
| 40                         | Deprivation of assets in the means test for care home provision (Apr 10)  |
| 41                         | Local authority assessment for community care services (Sept 10)  |
| 46                         | Paying for care and support at home (Apr 10)  |
| 58                         | Paying for temporary care in a care home (Apr 10)   |
| 59                         | How to resolve problems and make a complaint about the local authority (Aug 10)   |
| 60                         | Choice of accommodation - care homes (Aug 10)   |
| 78                         | Safeguarding older people from abuse (Apr 10)   |

| <b>LEGAL</b>                      |  |
|-----------------------------------|--|
| <b>7</b>                          | Making a will (Sep 10)   |
| <b>14</b>                         | Dealing with an estate (Oct 09)  |
| <b>22</b>                         | Arranging for others to make decisions about your finances or welfare (Sep 09) |
| <b>43</b>                         | Getting legal advice (Sep 10)  |
| <b>62</b>                         | Deprivation of Liberty Safeguards (Jun 09)                                     |
| <b>72</b>                         | Advance decisions, advance statements and living wills (Oct 09)                |
| <b>77</b>                         | The law on age discrimination (Sept 10)  |
| <b>LEISURE, LEARNING AND WORK</b> |  |
| <b>Number</b>                     | <b>Title</b>   |
| <b>4</b>                          | Rights at work (Sep 10)  |
| <b>11</b>                         | Help with looking for work or standing your own business (Nov 08)              |
| <b>26</b>                         | Public transport and concessions (Nov 09)                                      |
| <b>30</b>                         | Learning and Leisure (July 08)   |
| <b>70</b>                         | Dealing with disputes at work (Sep 10)   |
| <b>73</b>                         | Driving and parking (Nov 09)   |