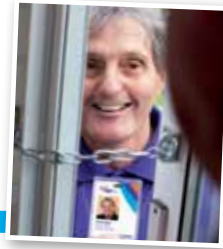


## Important Information

Age UK HandyVan fitters always carry photo ID cards and only arrive by appointment.



### ALWAYS REMEMBER:

- ask for identification
- secure your door chain if you have one
- make sure you are happy that the caller is genuine before letting a stranger into your home
- passwords can be provided for additional security.



FOLD ALONG DOTTED LINE

HandyVan Referrals  
FREEPOST  
RSEL-EURY-GTJG  
Linhay House  
Linhay Business Park  
Ashburton  
Newton Abbot TQ13 7UP

No stamp needed but you can save us the postage cost if you use one

## A few words on the Age UK HandyVan service

*'Thank you so very much for the work which was done in my home. I've had new locks on my doors fitted. I feel so much safer now. Thank you. What a practical, caring and efficient service.'*

**Mrs D, Chelmsford**

*'What a wonderful service. The HandyVan fitter assessed our home, and installed a spy hole, new front door lock and replaced our old smoke alarm. We can't thank you enough.'*

**Mrs L, Grimsby**

*'It has given us peace of mind to know that our home is really safe. We had a grab rail installed, new light bulbs fitted and a shelf put up. We are so pleased with the work done by Age UK.'*

**Mr and Mrs S, Southend**

*'I would like to say a big thank you to the person who came to help me. The fitter listened to what I wanted and worked efficiently. He put up a stair rail which has made it much easier for me when going up and down my stairs and also fitted a door chain. I feel much more confident now and I will be recommending your service.'*

**Mr P, Havering**



Tavis House, 1-6 Tavistock Square, London WC1H 9NA  
**0800 169 80 80**  
[www.ageuk.org.uk](http://www.ageuk.org.uk)

Age UK is a charitable company limited by guarantee and registered in England (registered charity number 1128267 and registered company number 6825798). The registered address is Tavis House, 1-6 Tavistock Square, London WC1H 9NA. Age Concern England (registered charity number 261794) and Help the Aged (registered charity number 272786), and their trading and other associated companies merged on 1 April 2009. Together they have formed the Age UK Group, dedicated to improving the lives of people in later life. The three national Age Concerns in Scotland, Northern Ireland and Wales have also merged with Help the Aged in these nations to form three registered charities: Age Scotland, Age NI and Age Cymru. Printed on FSC-certified paper using wood and mixed products from well managed forests and other controlled sources. ID111212 10/11

## HandyVan

Offering you safety, security and a sense of wellbeing



*'I'm extremely happy with the HandyVan service. I feel much more confident and secure at home.'*

The new force combining  
**AGE** and **HELPTHEAGED** WE WILL

# What is the HandyVan service?

The service aims to help people in later life feel safer in their own homes.

It is delivered by fully qualified, police-vetted HandyVan fitters who have been trained to support older people and assist in overcoming day-to-day and long-term concerns in the home. The HandyVan fitter is responsible for visiting people's homes, assessing what security/safety measures and small repairs are needed and, subject to approval, will install the necessary equipment.



HandyVan service  
**Apply today!**

# The HandyVan service provides the following:

## Home security, such as:

- fitting key safes
- installing door and window locks
- fitting door chains and door viewers.



## Small repairs, such as:

- putting up curtain rails, shelves and pictures
- moving small items of furniture
- fixing cupboard doors
- fixing loose carpets.



Following an initial assessment we will be able to advise whether the small repair can be carried out.

## Safety measures, such as:

- fitting smoke alarms
- providing carbon monoxide detectors
- installing grab rails and hand rails
- replacing light bulbs
- providing slips, trips and falls advice.



If you are 60 years or over, please contact the number below to find out whether the service is available in your area and to discuss your specific needs and costs that may be applicable. This service is available Monday-Friday, 9am-5pm.

Call us on **0845 026 1055**  
or email **handyvan@ageuk.co.uk**

# Who do I contact to find out more or to access this service?

- Call **0845 026 1055**
- Visit **www.ageuk.org.uk/handyvan**
- Email **handyvan@ageuk.co.uk**
- **Complete the reply slip below** and return it to the Freepost address overleaf.
- Contact us if you require this leaflet in **large format**.

CUT ALONG DOTTED LINE

## Reply slip

- I am over 60 and I would like to apply for HandyVan.
- I would like to refer the person named below for HandyVan. I have their permission to do so.
- I work with eligible older people and would like to make referrals to the service. Please send me ..... (number) of referral forms/leaflets.

Name \_\_\_\_\_

Organisation (if applicable) \_\_\_\_\_

Address \_\_\_\_\_

\_\_\_\_\_

Postcode \_\_\_\_\_

Telephone \_\_\_\_\_ Fax \_\_\_\_\_

Email \_\_\_\_\_

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MOISTEN HERE

MOISTEN HERE

MOISTEN HERE

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