

Advice & Advocacy Service



Providing confidential support
for people in later life



Age NI is the new force combining
AGE and **HELP THE AGED** WE WILL

What is the Age NI Advice & Advocacy Service?

The Age NI Advice and Advocacy Service offers free, independent and confidential support to older people, their families and carers.

The Age NI team provides information and advice on a range of issues including:

- welfare benefits
- community care
- residential and nursing care
- housing and health

The Age NI team also provides advocacy support to people experiencing difficulties:

- negotiating the health and social care system
- accessing appropriate levels of community care
- dealing with issues relating to residential and nursing care
- those who have experienced or are at risk of abuse

How do I contact the Advice & Advocacy Service?

Our freephone advice line is available by calling **0808 808 7575** from 8.00am to 7.00pm, 7 days a week, 365 days a year. You can also email us at **advice@ageni.org**. Contact us today in confidence. For more information about this service visit our website **www.ageni.org/advice**.



3 Lower Crescent, Belfast BT7 1NR

T 028 9024 5729 F 028 9023 5497

E advice@ageni.org www.ageni.org/advice

Age NI is a company limited by guarantee registered in Northern Ireland and recognised as a charity by HM Revenue and Customs: registered office address 3 Lower Crescent, Belfast, BT7 1NR. Company number NI071940, HMRC Charity Reference number XT14600.