

Age UK Sunderland (AUKS)

Job Description

Post: Dementia Support Worker
Location: AUKS Day Support Centre
Responsible to: Day Services Co-ordinator

Job Purpose

To provide high quality service to older people living with a middle/moderate dementia diagnosis in our dementia day service.

In the middle/moderate stage of dementia, symptoms become more noticeable and the person will need more support in managing daily life.

Job Description

- Provide support for older people with dementia that respects their dignity and privacy.
- Participate and contribute in the delivery of high quality support to service users.
- Make written observations to support individual care plans.
- Deliver and assist with a wide range of dementia support centre activities.
- To support service users with their personal care and toileting as required.
- To assist wheelchair users and those with poor mobility following appropriate moving and handling training.
- Act as an escort on AUKS minibus.
- Assist with serving meals to service users.
- Participate in client activity sessions.
- Ensure the Day Centre is always clean, attractive and tidy.
- To act as a safeguarding alerter
- To abide by and implement all policies and procedures of Age UK Sunderland, including being aware of and responsible corporately and as an individual for Health and Safety policy.
- To undertake all reasonable tasks, in keeping with the level of responsibility of the post, as requested by the Director.

This post is subject to an enhanced DBS check.

Age UK Sunderland

Person Specification

Post: Dementia Support Worker
Responsible to: Day Services Senior Worker
Location: Day Services Co-ordinator

Essential Criteria

- NVQ 2 Health and Social care
- Experience of supporting people living with a moderate dementia diagnosis
- Experience of and ability to provide support for frail older people.
- Understanding of and empathy with the needs and aspirations of older people and those living with dementia.
- Experience of supporting activities for those with a dementia diagnosis
- Ability to deal with older people with dementia in a caring, respectful and courteous manner.
- Ability to make appropriate written records
- Respect confidentiality.
- Ability to work in a team and to use own initiative as appropriate.
- Be prepared to work flexibly to meet changing needs, and staff cover.
- Demonstrate common sense and reliability.
- Willingness to participate in any necessary training.
- Good general standard of education.