



“Dad has vascular dementia and lives on his own, it saved so much time contacting the Dementia Information Line as they told us exactly who to contact for a home assessment as well as where to find the specialist support that would help him”

Ms E C, Wantage

“It’s a minefield knowing who to go to when you first need help. A friend recommended the Dementia Information Line and they were able to give me the contacts I needed and the confidence that they’d be there for me next time”

Mr R M, Kidlington



Our service

The Dementia Information Line is funded by Oxfordshire County Council. The Age UK National Helpline Service assist us in answering calls outside of office hours.

Contact us on our helpline:

0345 450 1276

Or email us at:

dementiainfo@ageukoxfordshire.org.uk

Age UK Oxfordshire

St Edmund House

39 West St Helen Street

Abingdon

OX14 5BT

www.ageuk.org.uk/oxfordshire

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Dementia Information Line Oxfordshire

Support, information and advice for anyone with dementia, their friends, family, carers and professionals.



Who is the Dementia Information Line for?

If you have been diagnosed with dementia or are caring for or know someone with dementia, our Dementia Information Line can offer you the answers you need.

If you are a Health Professional who needs to know more about local services and support, we can also help.

If you are worried about your memory or concerned about dementia, we can help you as well.

You can also contact us to arrange an appointment to see our Dementia Specialist Adviser at our offices in Abingdon.



How can you help me?

Callers are given information, advice and support on a wide range of issues such as:

- ◆ What dementia is
- ◆ How to get help locally
- ◆ Staying independent
- ◆ Benefits and allowances
- ◆ Carers benefits and support
- ◆ Planning for the future – legal issues
- ◆ Respite breaks
- ◆ Coping with behaviour
- ◆ Dementia training for carers
- ◆ Dementia carers support groups
- ◆ Memory Cafes and Singing For The Brain
- ◆ Care options
- ◆ Emotional support

Is your service confidential?

Yes our service is confidential. We will not discuss your call with anyone else unless you or someone else involved is at risk, and we would talk to you about this first.

Getting in touch

Our Dementia Information Line advice service is free. Call charges for the 0345 number are the same as for calls made to standard UK landline phone numbers starting 01 or 02.

If you are concerned about the cost of the call we can call you back.

Contact us on our helpline:

0345 450 1726

or email us at:

dementiainfo@ageukoxfordshire.org.uk

