

Eligibility Criteria for Befriending Support

- Adults living within the CYC boundary, who have provided consent for the referral.
- People who are isolated / experience loneliness and have limited social contacts.
- The person requires support to help them develop connections in their local community and maintain their independence in and outside their home.
- The person has the motivation to increase their independence or change their situation
- We always encourage people to get out into their local community, when it is appropriate to do so, however longer term companionship in the home can be offered to those people who are living alone, have very limited social contacts and are unable to leave their home due to complex health or other issues.
- As support is offered by volunteers the service may not be suitable for individuals with high support needs requiring specialist health or care services. where there are current risks that are not managed, or significant memory issues.
- As the service is dependent on the availability of volunteers it cannot provide urgent support.
- The service does not support with personal care, essential domestic tasks, support regarding financial matters and cannot provide any support around medication.