**Background Information**

Age UK Leeds is a local, independent charity established in 1975, whose aim is to help older people be valued, their voices heard and be able to enjoy positive, independent lives. We work across the city providing a range of services for older people:

* **Independence at Home Services:** supporting frail and isolated older people to maintain their independence
* **Hospital to Home Service:** provided as part of the Integrated Discharge Service to support older people to avoid hospital admissions and enable them to have a safe discharge from hospital
* **Ageing Well:** including
  + Volunteer led health and wellbeing groups
  + Sage - aimed at reducing social isolation for older LGBT people
  + Digital Inclusion – city centre based tuition and community based support promoting increased IT literacy
  + Befriending Service – longer term volunteer support helping to increase independence and maintaining an active life
* **Advocacy:** focused on championing the rights of older people provided in partnership with Advonet
* **Information and Advice:** enabling access to a range of welfare benefits and other support on a wide range of issues facing older people

Age UK Leeds has over 49 staff, full and part time and is supported by over 79 volunteers. It is managed by a Board of Trustees.

Age UK Leeds is also home to The Arch Café – a social enterprise café open to the general public. The café serves homemade food 6 days a week to eat in or take away with all profits being donated to Age UK Leeds.

Age UK is a national network of brand partners whose common aim is “help more people love later life”.

Age UK England, the national organisation, gives advice and support, but every local Age UK is an independent charity run by local people, raising their own funds to provide the services required within their own area. What we raise in Leeds, stays in Leeds.

Age UK Leeds is funded from a variety of sources including the NHS CCGs, local authority and trusts. However, like most charities, we also rely on donations and corporate partnerships. For more information about Age UK Leeds, take a look at our website: https://www.ageuk.org.uk/leeds/

**Our Vision**

Older people living in Leeds will be valued, their voices will be heard and they will be able to enjoy positive, independent lives

**Our Mission**

We will influence, shape and deliver responsive services, supporting the independence and wellbeing of older people in Leeds to positively improve their quality of life.

**Our Strategic Aims**

1. **Independence**

Older people living with frailty or with physical or mental health long term conditions and disabilities will maintain their independence.

1. **Social Connections**

“No one should Have No One” We will focus our support on those who are the most isolated, housebound or living with frailty

1. **Health and Wellbeing**

Older people living with frailty or long-term conditions or disabilities will achieve optimal physical, mental, and emotional health & wellbeing

1. **Resilience, choice and control**

Older people and their carers build and maintain resilience to deal with major life changes and make informed decisions, exercising choice and control

1. **Positive contribution**

Older people to make a positive contribution through being active, engaged, respected and valued