**Referral form: Welfare Benefits Home Visiting Service**

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| **Please confirm that consent is given for:*** this referral to the Welfare Benefits Home Visiting Service
* personal data to be stored in line with current GDPR regulations
* Age UK Bucks to contact any third parties in order to meet your needs
* Consent for audit

**WITHOUT THIS CONSENT WE CANNOT PROCESS THIS REFERRAL** | **YES / NO** |

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| Title & Last Name:  | First Name:  |
| Address: Postcode:  | Telephone no:  Alternative number:  Email Address: Preferred contact method:  |
| Ethnicity (\*see below):  | Date of birth:  |

**\*Ethnicity.** Please use a code from this list. (Used for statistical purposes only). 1: White UK. 2: Black African. 3: Black Other. 4: Bangladeshi. 5: Mixed White/Asian. 6: Chinese. 7: White Irish. 8: British Black. 9: Indian. 10: Mixed White/Black. 11: Mixed Other. 12: White other. 13: Black Caribbean. 14: Pakistani. 15: Mixed White/African. 16: Any other ethnic group. 17: Withheld.

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| **How can we get in touch?****(Please tick)** | EMAIL |[ ]  LANDLINE |[ ]
|  | MOBILE |[ ]  LETTER |[ ]

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| **Benefits to be applied for:** |
| Attendance Allowance | [ ]  | Pension Credit/Guarantee | [ ]  |
| Attendance Allowance upgrade |[ ]  Carers Allowance |[ ]
| Disability Allowance upgrade |[ ]  Personal Independence Payment |[ ]

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| **Are you/they already in receipt of any benefits? If yes, please detail below.** |
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| **Please tell us about any health problems you/they have, including how long this has been experienced.** |
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| **Do you/they have any hearing loss or sight loss? Please give details.** |

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| **Please let us know your/their doctor’s details** |
| Name & Surgery:  | Telephone Number:  |

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| **Please tell us about any personal care needs you/they have – even if these are not being met at the moment. This is important as it will indicate eligibility for benefits – please give detail in each of the areas below. We will be unable to process this referral without adequate information.** |
| Washing, bathing, personal care – e.g., getting in and out of the bath/shower, washing/drying hair |
| Getting dressed and undressed – e.g., fastenings, shoelaces, buttons |
| Help at meal times – e.g., help with eating and drinking, remembering to eat, meal preparation |
| Going to the toilet eg use of commode/incontinence pads, toilet frequency  |
| Help with medical treatment - e.g., identifying your medicine, reading instructions, managing health conditions |
| Supervision/getting around safely – e.g., managing stairs, moving safely from one room to another, needing someone to keep an eye on you |
| Communication - e.g., help to hear or understand others, reading and writing letters/emails |

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| **Please tell us about any risks/ concerns for our home visiting service – e.g. environment, pets, smoking.**  |
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| **Please give details of next of kin or emergency contact** |
| Name:  | Telephone:  |
| Email:  |
| Address:  |
| Their relationship to you/the person who would like the Welfare Benefit Service:  |
| **Is there a Power of Attorney in place?** *We may need to see evidence of this if we are supporting you with benefits.* | YES / NO |
| **Please confirm that we have the next of kin’s consent to keep their contact details on our database and to contact them if necessary.** | YES / NO |

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| **Referrer’s details** |
| Name: Contact details:  | Relationship of referrer to referred person: Referring organisation: Date of referral:  |

**Please return by either**:

* **Post**: Age UK Buckinghamshire, 145 Meadowcroft, Aylesbury, HP19 9HH
* **Email**: age@ageukbucks.org.uk