



Age UK Croydon
**Impact
Report**
2025-26

www.ageuk.org.uk/croydon

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A message

from our Chair and CEO

The year 2025–26 has been a year of inclusion, resilience, and shared purpose for us all. Although we have continued to face the pressures of a challenging funding environment, these challenges have also encouraged us to think differently, work more closely together, and create new opportunities for the people and communities we serve. At the heart of this has been our alignment with Age UK National and our shared belief in a simple but powerful message: Let's change how we age.

Our Board of Trustees has also seen important change this year, as we welcomed two new Trustees and said a warm farewell to one. Dee, who served as a Trustee for three years. We are deeply thankful for her unwavering commitment to AUKC, the wisdom she brought to the Board, and the care she showed for our work. We are equally delighted to welcome Bran and Nita to our Trustee team, and we look forward to the energy, insight, and support they will bring in the years ahead.

We have also deepened our connection with the community, strengthening our local presence and broadening our impact for older people through social cafés, outings, and community events. It has been inspiring to see these spaces bring people together, foster connection, and create moments of joy and belonging. Our social media presence has continued to grow, helping us reach and engage more people than ever before. We were also proud to be invited to join the Vivensa Foundation's Leadership Academy and Capability Development programme providing Leadership Action Learning sets, videos and webinars on all aspects of the programme with full support from Moore Kingston Smith, a Non-Profit advisory. We are applying the invaluable learning and consultancy to

our dementia service development, but the skills and learning will be applied across the organisation.

We were able to sustain a volunteer team of 104. Our volunteers are at the heart of our organisation. Alongside our staff, they bring compassion, commitment, and generosity to everything they do, helping us deliver services that make a real difference. We are sincerely grateful for the time, care, and dedication they so willingly give.

Beyond our immediate services, we continued to extend our reach through the Later Life Network, Older People Representation Group, Integrated Community Networks, and partnerships with a wide range of community organisations. We were especially pleased to launch a dedicated LGBTQ+ group and to celebrate diversity through a variety of cultural events. We also worked alongside our South West London Age UK partners to explore new opportunities for collaboration. Together with Age UK National, we have continued to build strong foundations for the future and to increase the difference we can make together.

Above all, we would like to thank our funders, volunteers, staff, and Board of Trustees for their continued support, dedication, and belief in our work. Everything we have achieved this year has been made possible by their commitment to serving our community, and we are deeply grateful for the difference they help us make every day.

Share our similarities, celebrate our differences.

– M. Scott Peck



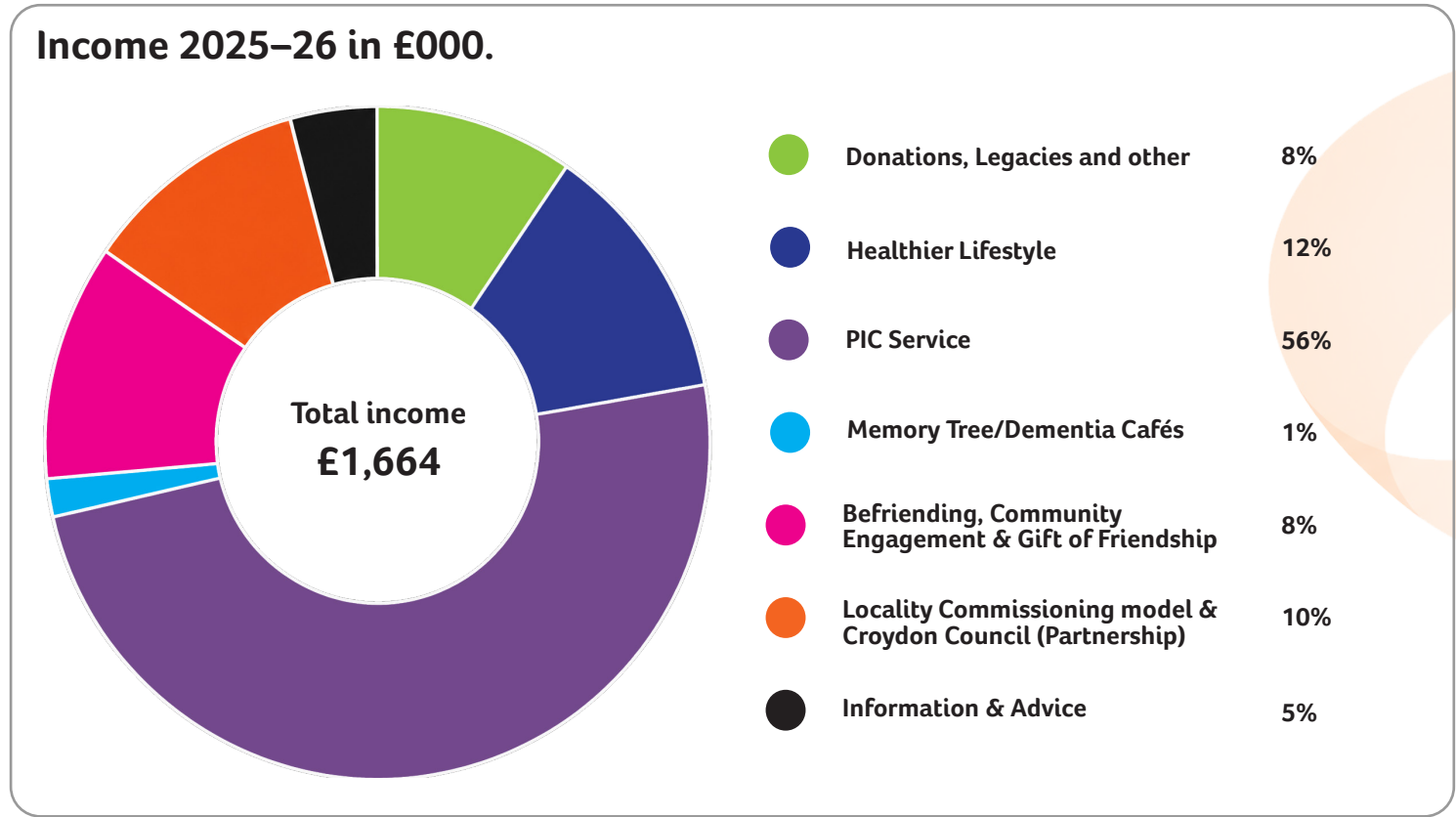
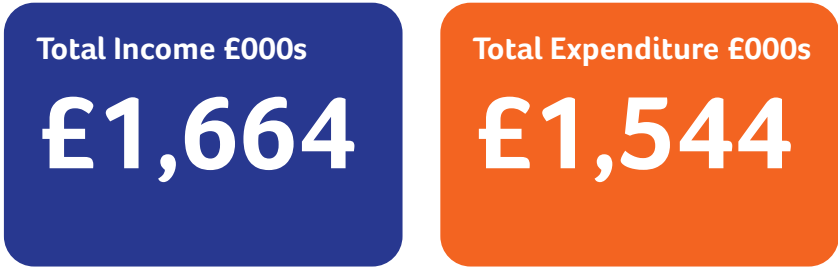
Brenda Scanlan
Chair



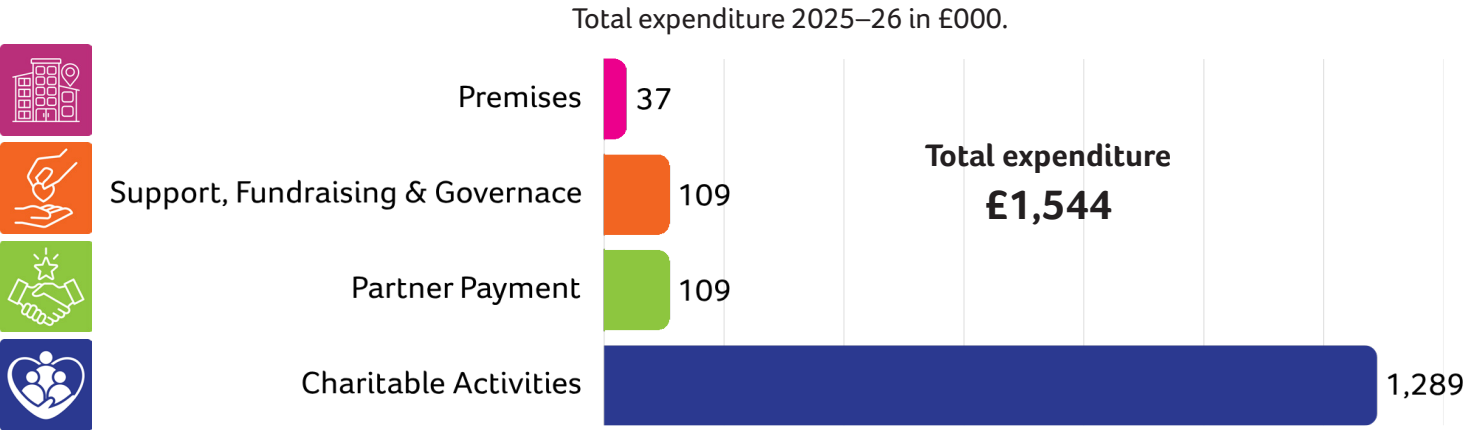
Sanjay Gulati
CEO

Financial information

Our finances remain well managed, supporting the continued delivery of high-quality services for older people across Croydon.



How our income is used



Figures have been extracted from the audited financial statements for the year ended 31 March 2026 which give a fuller picture of the charity's finances. These are available on request from the charity or via the Charity Commission website.

Mission, Vision & Values

*Everything we do is guided by our commitment to help older people **live well in Croydon.***



Our mission

To reach, involve, support and connect people so they can age well in Croydon.



Our vision

Valuing ageing, improving lives and growing communities.

Our values



Continuous Improvement

We strive to become better every day by listening and implementing feedback.



Integrity

We treat everyone equally and with respect. We work with people to ensure their independence.



Trust

We're honest, truthful and can be relied upon.



Compassion

We're warm and approachable.



Inclusion

We work in partnership with like-minded people.

Who we work with

Supporting one of London's most diverse older populations



47%



Living with multiple health conditions

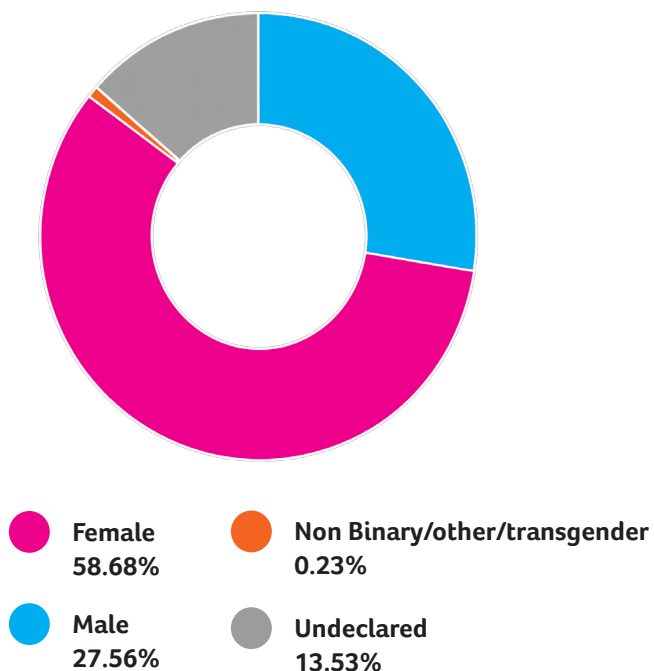
55%



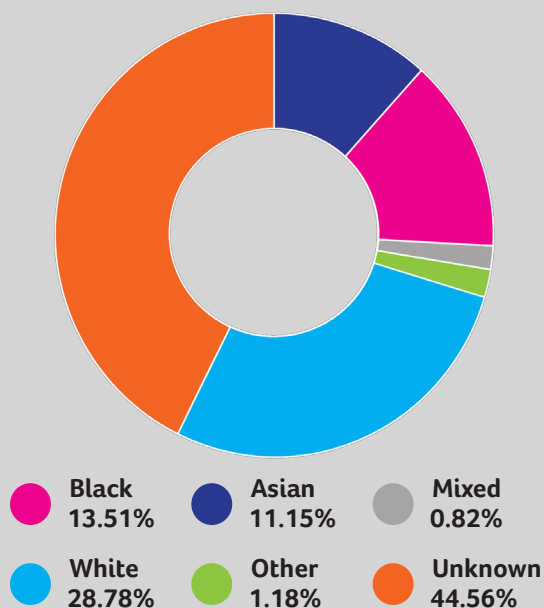
Living in deprived neighbourhoods

Based on the Income Deprivation Affecting Older People Index (IDAOPI).

Gender



Ethnicity



Where we work

We support older people across every ward in Croydon, with the highest numbers in central and southern areas.



Impact narrative

Between 1 April 2025 and 31 March 2026, Age UK Croydon **supported 4,743 people**, welcomed **3,377 new clients** and recorded **43,096 contacts**, demonstrating the growing demand for support and our vital role in helping older people across the borough live well and independently. Our services reached one of London's most diverse older populations, providing inclusive support that reflects the communities we serve. Nearly half (47%) of clients were living with multiple health conditions, highlighting the complexity of need and the importance of holistic support that addresses health, wellbeing, finances, housing and social isolation together. More than half of clients with known deprivation data lived in neighbourhoods experiencing income deprivation, reinforcing the need for accessible, community-based services. From early intervention to ongoing practical and emotional support, Age UK Croydon continues to improve wellbeing, strengthen independence and ensure older people remain connected, informed and supported throughout later life.

This year we supported....

4,743
people worked with

3,377
new clients to AUKC

43,096
contacts recorded

Healthsmart Health Hubs

Supporting healthier, more active and connected lives

Healthsmart Health Hubs support older people across Croydon to live healthier, more active lives through a combination of exercise sessions, health checks, health talks and opportunities for social connection. Delivered across community venues including Thornton Heath, Purley, Selsdon and New Addington, the hubs provide accessible and preventative support that helps people improve both their physical and mental wellbeing.

Regular health checks, including blood pressure monitoring, help identify potential health concerns early and enable timely intervention. Participants are encouraged to continue exercising at home, improving their confidence to manage their health independently and maintain an active lifestyle. Many attendees report improvements in mobility, strength and balance, as well as increased confidence and motivation to stay active.

The social aspect of the programme is equally important. Participants regularly develop friendships, reduce feelings of loneliness and become more connected to their local community.

With dedicated funding from Parkinson's UK, we also introduced a weekly exercise group specifically for people living with Parkinson's. The sessions provide tailored exercises, practical techniques to improve movement and confidence, and valuable peer support, helping people manage their condition more effectively and maintain their independence.

Anna's Story

Anna, 68, lives independently and was diagnosed with Parkinson's disease in 2019, which affected her mobility, confidence and quality of life. After retiring, she found herself feeling isolated and less active.

Following a recommendation from a friend, Anna joined one of our Healthsmart Health Hubs and began attending weekly chair-based exercise sessions. She also benefited from health talks and was introduced to other Age UK Croydon services, including the Personal Safety Project.

Anna reports improved strength, flexibility, coordination and breathing, helping her manage the effects of Parkinson's more effectively. She feels more energetic and confident and is better able to enjoy spending time with her newborn granddaughter.

“The Healthsmart Health Hub has helped me build friendships and social connections. Overall, I feel healthier, more connected and more positive about the future.”

Healthsmart Health Hubs Impact in Numbers 2025-26



690

Residents took part
in Healthsmart
Health Hubs



60%

Increased regular
exercise

Ethnicity

61% Non-White/
Ethnically
Diverse

39% White British

Live Love Later Life

Helping care home residents stay active, connected and independent for life.

Helping almost 500 care home residents through a 26-week wellbeing programme.

Live Love Later Life is a tailored exercise and wellbeing programme delivered in care homes across the borough. Working with each care home over a 26-week period, the programme helps residents maintain mobility, strength and independence while improving their overall wellbeing. Exercises are adapted to suit individual abilities and health conditions, ensuring that everyone can participate safely and confidently.

The programme also provides valuable social opportunities, helping residents build relationships, reduce feelings of isolation and develop a sense of belonging. Strong connections are formed between instructors, staff and residents, creating a positive and supportive environment that encourages continued participation. Each care home receives an exit plan and ongoing support to help sustain activities beyond the programme and maintain the long-term benefits for residents. External local residents are invited to join exercise sessions where the care home has capacity.

Finding Connection at 101 Mrs P

At 101 years old, Mrs P brings remarkable enthusiasm and determination to life. Living in a care home and using a wheelchair due to arthritis, she faces significant mobility challenges and relies on support from carers to move around safely. While her movement is limited, her love of conversation and connection remains as strong as ever. The weekly exercise class has become one of the highlights of Mrs P's week. Carers say she is always dressed and ready in advance, looking forward not only to the exercises but also to seeing other residents. For her, the sessions provide an important opportunity to be part of something, helping to break up the week and create meaningful social connections.

As well as enjoying the gentle exercises, Mrs P values the chance to chat, laugh and share stories with others before and after each class. These simple interactions help reduce feelings of loneliness and isolation and give her a greater sense of belonging within her care home community.

When a fall forced her to miss several sessions, Mrs P was disappointed to be away from the group and delighted when she could return. Her story shows that our exercise sessions offer much more than physical activity—they help older people stay connected, build friendships and continue enjoying life, whatever their age.

Live Love Later Life Impact in Numbers 2025-26



14

Care homes participated



494

Care home residents engaged



182

Exercise sessions delivered



77%

Maintaining or increasing activity

Personal Safety Project (PSP)

Helping older residents stay safe, independent and confident at home.

The Personal Safety Project (PSP) is a free preventative service that supports residents aged 50 and over to remain safe, independent and confident at home. The service helps people who have experienced a fall, are concerned about falling or have been identified as being at risk of falls.

Through comprehensive home safety assessments, Accredited Assessors provide personalised advice and arrange minor aids and adaptations including grab rails, bathing aids and mobility equipment to improve safety and accessibility. As part of the NHS Croydon Integrated Falls Team, the service also facilitates referrals to specialist services such as occupational therapy and physiotherapy when more complex support is required.

By reducing falls risks and promoting independence, PSP helps older residents maintain their wellbeing, security and quality of life.

Mr B's Story

Mr B, aged 89, was previously supported by the Personal Safety Project several years ago. As his arthritis progressed and following a back injury, his mobility declined significantly, affecting both his confidence and independence.

After being referred back to the service, one of our Accredited Assessors completed a Home Safety Risk Assessment and identified a range of adaptations that would improve safety and accessibility around his home. These included grab rails, steps and a rollator to support safer movement indoors and outdoors.

The equipment has made a significant difference to Mr B's daily life. He reports that he would struggle

to manage the stairs without the handrails and finds the grab rails invaluable when entering and leaving his home. The rollator has helped him feel safer and more stable when walking.

As a result, Mr B has regained confidence in his mobility and is once again able to visit local shops and maintain social connections within his community.

Reflecting on the support he received, he described the service as:

| “Really, really helpful.”

He said it had made a substantial difference to his independence and quality of life.

Personal Safety Project (PSP) Impact in Numbers 2025-26



96%

Made healthy lifestyle changes



95%

More confident about safety in the home



311

Risk assessment visits completed



477

Aids and adaptations supplied and fitted



We work closely with NHS partners to connect people with specialist services where additional support is needed.

Personal Independence Coordinator (PIC)

Helping older people stay independent, connected and in control of their lives.

The Personal Independence Coordinator (PIC) Service provides personalised support to help older people remain independent, improve their wellbeing and continue living confidently at home.

Working one-to-one with residents, PICs help people achieve goals that matter most to them. Support may include accessing local groups, managing health appointments, improving home safety, arranging transport and securing financial support through benefits and grants.

Working closely with health, social care and community partners, the service ensures people receive coordinated support tailored to their individual needs.



Mrs L's Story

Mrs L had lived in the same home for almost 70 years but was finding everyday life increasingly difficult. Arthritis affected her mobility, she struggled with the stairs and had become isolated.

Her Personal Independence Coordinator supported her to access transport through Taxicard and Dial-a-Ride, attend local community groups and successfully claim Attendance Allowance. Together they also explored future housing options and organised important paperwork, helping Mrs L regain confidence and feel

more in control.

With continued support, Mrs L moved into accommodation better suited to her needs. She is now attending activities independently, has made new friendships and feels optimistic about the future.

“I didn't know how I was ever going to get out of my house, but with your support and encouragement I'm looking forward to a new chapter. I feel so safe and content here.”

Personal Independence Coordinators (PIC) Impact in Numbers 2025-26



89%

Maintained or improved wellbeing post intervention



84%

Improved wellbeing during engagement



522

Clients supported (94% goal achievement)



£92,817

Additional benefit income secured

Memory Tree Café in a Care Home and Dementia Carers Groups

Our Dementia Services provide welcoming and supportive spaces for people living with dementia and their carers, helping them remain connected, active and engaged within their communities. Through our three Memory Tree Cafés, participants enjoy social interaction, peer support, exercise, creative activities, health talks and regular musical entertainment, creating opportunities to build friendships and reduce isolation.

With support from Croydon Loves You, we continued to deliver Memory Tree Cafés within care homes, bringing residents, families and local people together through music, movement and meaningful activities. These sessions have helped create stronger community connections while supporting residents' wellbeing and quality of life. In September 2025, funding from Croydon Council enabled us to introduce Dementia Carers Groups running alongside café sessions. These monthly groups provide carers with dedicated time to access peer support, information, advice and practical guidance while remaining close to their loved ones. The groups have proved particularly valuable for people who did not previously identify themselves as carers and were therefore unaware of the support available to them.

With support from Vivensa Foundation, we were able to carry out extensive research with clients and carers, staff, volunteers, along with stakeholders to enable us to co-design the future delivery model of dementia services in Croydon.

Mrs M's Story

Mrs M was diagnosed with early-onset Alzheimer's disease in 2018. As her condition progressed, maintaining social connections and meaningful activities became increasingly important for both her wellbeing and that of her family.

After joining the Memory Tree Café in 2024, Mrs M quickly became a regular and enthusiastic participant. Through music, singing, dancing, arts and crafts, quizzes and reminiscence activities, she has continued to engage with others, express herself and experience moments of enjoyment and achievement.

Mrs M particularly enjoys singing, dancing and playing percussion instruments. She actively

participates in discussions, takes part in creative activities and enjoys the opportunity to spend time with others in a supportive environment.

The positive impact has also been felt by her husband, who has seen how much she enjoys attending the café. He shared:

"She often talks about the sessions for days afterwards. Her smile and enjoyment are very pleasing to me. Long may they continue."

The Memory Tree Café has helped Mrs M remain connected, active and engaged while supporting her sense of identity and wellbeing. The service has also provided reassurance for her family by offering a welcoming space where she can continue to enjoy meaningful experiences and social connection.

Memory Tree Cafés Impact in Numbers 2025-26



70

New clients engaged with service



20

Unique carers supported



81%

Take part in activities they enjoy



73%

Have enough social opportunities

Ethnicity

59% Non-White/
Ethnically
Diverse

41% White British

Information & Advice

Helping older people access the advice, financial support and information they need to live independently.

Our Information & Advice Service provides free, independent and quality-assured advice on benefits, housing, care and local services for older people across Croydon and their families.

Support is available by telephone, email, face-to-face appointments and home visits, ensuring people can access advice in the way that best meets their needs. Home visits are especially valuable for people who are housebound, caring for a loved one or finding paperwork difficult to manage.

This year we helped **303 people** regain or maintain their independence through successful Attendance Allowance applications, while providing trusted information and guidance that enables people to make informed decisions and confidently access the support available to them.



AB's Story

AB is 89 and lives alone in sheltered accommodation. She experiences several health conditions, including COPD, depression, mobility difficulties, and visual and hearing impairments. Living on a State Pension and a small private pension, she was finding it increasingly difficult to manage financially and felt anxious about her situation.

Following a benefits check, our adviser identified potential entitlement to Pension Credit, Housing Benefit, Council Tax Support and Attendance Allowance. Due to hearing difficulties and the complexity of the application process, several telephone appointments were followed by home visits to ensure AB received the support she needed.

With our assistance, all applications were successful. As a result, AB received her full benefit entitlement, including significant backdated payments. We also supported her to review her rent and council tax accounts, which were found to be in credit, and helped her secure further refunds.

The outcome was life-changing. AB's annual income increased by £14,587.56, and she received £4,418.18 in backdated rebates and refunds. The additional financial security reduced her anxiety about rising living costs and had a positive impact on her wellbeing, confidence and mental health.

Information and Advice Impact in Numbers 2025-26



4,491

Enquiries, helpline,
email and drop-in
contacts



545

Advice cases
supported



£698,340

Additional income
secured for older people



99%

Understand options and
make informed choices to
resolve their issue

Befriending Service

Helping older people feel connected, valued and less alone.

For some older people, the hardest part of the week is the silence in between. Loneliness can erode confidence, routine and connection. Age UK Croydon's Befriending Service responds with regular, trusted companionship through carefully matched home visits and telephone support, helping people feel seen, valued and less alone.

Befriending builds independence by restoring confidence. With gentle encouragement, clients take small but significant steps: reconnecting with interests, leaving the house, accepting support or simply feeling able to talk again. A regular call or visit can become the anchor that helps someone regain routine, choice and a place in community life.



Throughout the year, dedicated volunteer befrienders supported 87 clients across three strands, including Gift of Friendship, which supported 15 time-limited matches focused on confidence, personal goals and reintegration into community life. Although this project has ended, Age UK Croydon is continuing existing matches through to completion, ensuring continuity and a planned, person-centred ending.

Age UK Croydon has recently introduced the Short Warwick-Edinburgh Mental Wellbeing Scale, or SWEMWBS/ WEMWBS-7, and will strengthen outcome evidence in the coming year. Alongside client stories and volunteer observations, it will help demonstrate changes in optimism, usefulness, relaxation, clear thinking, closeness to others and decision-making.

The social value of befriending lies in improved wellbeing, stronger community connection, volunteer contribution, early prevention, reduced crisis risk and less pressure on intensive support.

Margaret's Story

After the death of her husband, Margaret found herself spending long periods alone at home. Health problems made it difficult to get out, and she described herself as feeling "very, very lonely."

Following a wellbeing assessment, Margaret was matched with volunteer befriender Phyllice, who now visits her each week. Together they enjoy a cup of tea, chat about books, holidays and happy memories, and simply spend time together.

Their weekly visits have transformed Margaret's routine, giving her something positive to look forward to each Friday.

Margaret says she now feels less lonely, more connected and emotionally supported.

Most importantly, it restores something deeply human: the reassurance that someone will notice, listen and care. As demand grows, sustained funding will be key to protecting and scaling this support, turning time and kindness into lasting value for individuals, families, partners and the wider Croydon community.

"I look forward to Friday mornings. I get out of bed with a spring in my step."

Volunteer Programme

The heart of Age UK Croydon

The Value of Volunteers at Age UK Croydon



The Value of Volunteers

Age UK Croydon's 104 active volunteers are at the heart of everything we do.



Every conversation, home visit, activity and cup of tea helps an older person feel connected, valued and supported.



Their kindness strengthens communities, reduces loneliness and helps people remain independent for longer.

More Than Volunteering

Our volunteers don't simply give their time.

-  They build confidence.
-  Create friendships.
-  Share local knowledge.
-  Encourage participation.
-  Help people reconnect with their communities.

*Every hour
volunteered creates
lasting social value.*

Volunteering Impact in Numbers 2025-26

104 active volunteers supporting Age UK Croydon across a wide range of roles



64

Befriending



20

Community
Engagement (BR
Activities)



8

Healthier
Lifestyles



9

Information &
Advice Services



3

Specialist Support in
Tech & Admin

Community Engagement

Helping older people stay active, connected and part of their community.

With the support of **20 dedicated volunteers**, our Community Engagement team helps deliver Age UK Croydon's mission to reach, involve, support and connect older people so they can age well in Croydon. Through events, activities, trips and newsletters, we keep clients informed, reassured and connected. Our surveys and feedback use recognised loneliness and wellbeing measures, including the Lubben Social Network Scale, UCLA 3-item Loneliness Scale and Warwick-Edinburgh Mental Wellbeing Scale, to evidence changes in connection, confidence, belonging and emotional wellbeing. This makes our work a vital route back to connection, independence and belonging.



Community Engagement Impact in Numbers 2025-26



20

Dedicated
volunteers



339

Attended Benevolent
Fund festive events



NEARLY
1k

Community activities
delivered



Growing

LGBTQ+
community group

Mrs C's Story

After losing her husband and retiring unexpectedly, Mrs C found herself isolated and struggling to adjust to life alone.

Encouraged by her hairdresser, she attended one of Age UK Croydon's Wednesday exercise classes. That first visit gave her the confidence to return.

Since then, she has joined community cafés, enjoyed coach trips and become a regular at local events, building friendships and rediscovering a sense of purpose.

Today, Mrs C looks forward to attending every week and says the service has transformed her confidence and wellbeing.

"Thanks to Age UK Croydon, I no longer feel alone — I feel like I belong."

Trustees' Annual Report – Environmental Responsibility



Age UK Croydon is committed to managing our environmental impact responsibly and sustainably.

During the year, the trustees remained mindful of Age UK Croydon's responsibility to manage its resources effectively and to consider the environmental impact of its activities as part of good governance and risk management. The charity seeks to minimise adverse environmental impact where it is reasonable and practicable to do so, while ensuring that decisions remain focused on furthering its charitable purposes and delivering high-quality services to older people.

Environmental considerations are integrated into operational decision-making and wider organisational planning on a proportionate basis. Actions taken during the year included promoting efficient use of energy

and resources, minimising waste and encouraging recycling where feasible, and considering environmental factors in procurement, travel, and the selection of contractors and suppliers. The trustees recognise that responsible environmental management can support financial sustainability, reputation, and long-term resilience.

The Environmental Statement is reviewed annually, with responsibility for implementation delegated to the senior leadership team under trustee oversight. Environmental risks and opportunities are considered alongside other strategic and operational risks, ensuring the charity continues to act in its best interests while responding appropriately to emerging environmental and regulatory expectations.

Governance, Quality and Trust

Good governance helps Age UK Croydon turn strong systems into better, safer support for older people, their families and communities. This year, we strengthened trustee oversight, risk management, policy review and assurance reporting, ensuring that our decisions are transparent, evidence-informed and focused on our charitable purpose. Our recognised quality standards support continuous improvement across our services and give clients, partners, commissioners and funders confidence in the way we work. Cyber Essentials accreditation reflects our commitment to protecting systems, reducing cyber risk and safeguarding sensitive information. Achieving the NHS Data Security and Protection Toolkit 'Standards Met' status for 2025–26 further demonstrates robust information governance, staff

awareness, secure data handling and compliance with NHS expectations. Together, these achievements show that our impact is supported by a trusted, secure and well-governed organisation, enabling us to deliver services safely, consistently and with confidence.

In summary, strong governance and recognised assurance standards give Age UK Croydon the confidence, credibility and resilience to deliver lasting impact for older people and the wider community.

Funders, Donors & Supporters

We are extremely grateful to all the individuals and organisations who supported us during the year and would particularly like to acknowledge contributions from:

CROYDON
www.croydon.gov.uk



We are deeply grateful to our local donors and supporters for their generous in-kind contributions during the year. Whether through donated food, goods, or services, your kindness helped us bring people together, celebrate our community, and deliver meaningful events for those we support. Thank you for standing alongside AUKC and helping us make a positive difference locally.

Yah-So Caribbean Restaurant
New Look Hair Salon
YBR Cake shop
Cornfields Bakery
Belle Balloons
Marks & Spencer's
Tropics 68 – Thornton Heath
Ahmadiyya Muslim Association, Croydon
Minaxiben Patel & Family



You can enhance our impact by donating to us via our website and volunteering with us.



Benevolent Fund

The Croydon 60+ Benevolent Fund enabled free events across the borough, removing financial barriers and reaching more clients, including care home residents, with 339 clients attending festive events.

Partnerships and memberships

Our partnerships empower Age UK Croydon to deliver person-centred and holistic services by fostering strong connections with community organisations that share similar goals for the residents of Croydon. By harnessing the power of collaborative working, partnerships help to reduce duplication across the sector and amplify collective impact.

This is not an exhaustive list, as Age UK Croydon actively collaborates with a wide range of relevant groups and organisations to advance its charitable objectives. For example, we host the Brigstock Road Community Hub every Monday at Scratchley Hall, where members of the public can access support from the voluntary, community, and statutory sectors.

- Association of Chief Executives of Voluntary Organisations (ACEVO)
- Asian Resource Centre of Croydon
- Befriending Networks
- Brit School
- Community Befriending Walks: In collaboration with Care Dogs
- Croydon Dementia Action Alliance
- Croydon Safeguarding Adults Board
- Clear Community Web
- Croydon Hearing
- Croydon Neighbourhood Care Association
- Croydon Pride
- Croydon Vision
- Croydon Voluntary Action
- Croydon Alms House
- Croydon Mencap
- Institute of Money Advisers
- Men's Wellbeing Group: Co-delivered with DWP
- Network Committee Age UK
- National Council for Voluntary Organisations (NCVO)
- NHS roaming vaccination programme
- One Croydon Alliance
- SAFE CIC
- Selsdon Community Hub

Our memberships provide essential benefits such as access to up-to-date information, peer support, and best practice guidelines. They also assure our compliance with statutory obligations.

As a brand partner in the Age UK national network, Age UK Croydon benefits from the strength and support of a larger organisation while retaining the flexibility to operate as a local, independent charity. The Network Agreement outlines the terms of this partnership, enabling us to align operating policies with Age UK and other brand partners while developing additional policies as needed. Our CEO is a member of Age UK Network Committee.

Age UK Croydon has formed partnerships and memberships with numerous organisations to enhance its community work. Through the Local Community partnerships, Later life network and Neighbourhood Working we have developed multiple partnerships. This partnership broadens the reach of our brand while allowing us to deliver services tailored to local needs.

Additionally, Age UK Croydon spearheaded the Locality Commissioning Model in collaboration with Croydon Voluntary Action (CVA) to support voluntary groups in delivering impactful projects for Croydon residents across different localities.

Charity information

Company number	03921436
Charity number	1081013
Registered and principal office	81 Brigstock Road, Thornton Heath, CR7 7JH
Country of registration	England & Wales
Country of incorporation	United Kingdom

Trustees

Trustees, who are also directors under company law, who served during the year and up to the date of this report were as follows:

Trustee Name	Title / Tenure
Ms B Scanlan	Chair of Board
Mr O Sauba	Treasurer
Mrs O Khan	
Mr I Mannan	
Ms D Davison	resigned 23 September 2025
Mr C Briggs	
Mr K Kyei	
Ms C Elgar	
Mr M Haahr	
Ms N Steele	appointed 23 September 2025
Dr B Anandasundaram	appointed 23 September 2025

How to Donate

To Your local older people charity

Leaving a gift in your will to Age UK Croydon helps support local older people after you have provided for family and friends.

£5

Monthly

Helps fund a phone call to an isolated and lonely older person

£15

Monthly

Supports an older person with a weekly friend visit from a befriender

£25

Monthly

Supports our weekly activities for improved social connection

£40

Monthly

Helps us provide information and advice to someone you care about

Donating is as easy as...



Dropping a little in our collection box



Debit/credit card donations (see a member of staff)



Cheques payable to - Age UK Croydon



Bank transfer
Sort Code: 08-92-99
Account No.: 65487260
Account Name:
Age UK Croydon



Scan QR Code to give online

Donate by Standing Order

Download a copy of our standing order form

bit.ly/AUKCstandingorder

You can also collect a form from our reception

How to Connect

Click on the icon to visit our social pages



Find out more:

www.ageuk.org.uk/croydon

phone: 020 8686 0066

email: aukc@ageukcroydon.org.uk