



## Atrium Hub Volunteer

Our mission is to make Gloucestershire the best county in which to grow older, and a big part of this is ensuring that older people know where to find the right support, when they need it. Age UK Gloucestershire has been given space for a stand in the atrium at Gloucestershire Royal Hospital.

**Location:** Information hub at Gloucester Royal Hospital Atrium.

**Time Requirement:** 2-3 hours per week to fit around your existing commitments.

This is a fantastic opportunity for us to make sure that many more people have heard about Age UK Gloucestershire and know where to find us if they need help. The stand is seen by everyone entering through the main entrance and is a permanent place for us to offer information to older people, their families and friends. We know that it can take a while for people to approach, so it's important we have a friendly face available to offer a welcome and support when they are ready to talk to us. In order to reach as many people as possible and make the most of this opportunity, we are looking for volunteers to work alongside Age UK Gloucestershire colleagues to ensure that the stand is staffed regularly.

### Role Overview:

The role will involve representing Age UK Gloucestershire, talking to the public, patients, relatives and staff at Gloucestershire Royal Hospital and providing information about Age UK Gloucestershire's service. You will have access to a range of resources you can share and encourage people to contact our team. You will need to be knowledgeable about Age UK Gloucestershire, but full training will be given on what we do and what to say.

### Requirements:

- Good communication skills are vital as well as a friendly, approachable nature
- Listening carefully and intently to understand what information to offer
- Able to provide a safe space for people to feel comfortable discussing their needs
- A DBS check is required for this position, this will be arranged once you have committed to the role if you do not currently possess an in-date certificate

**If this role sounds like a good fit for you, please get in touch.**

Email [volunteering@ageukgloucestershire.org.uk](mailto:volunteering@ageukgloucestershire.org.uk) or call 01452 420948 to chat to Ruth about this role, organise your DBS check and set a date for your training.