



Digital Inclusion Volunteers

Why this matters: 25% of people aged 65 and over don't use the internet, because of a lack of skills, trust or equipment. Older people without digital skills risk losing access to services such as banking, and health services, as well as tools that keep people connected.

Vision: We're passionate about local older people understanding the benefits of being online and supporting their engagement with IT, to build confidence and maximise opportunities to engage with an increasing digital world.

Role summary: Digital Inclusion motivate and inspire older people to get online, providing one-to-one and group IT training to develop digital skills and confidence. This enables people to engage safely and securely in the digital world. Working as part of a team, support may be one off or regular and ongoing and in a variety of settings, including in peoples' homes, community groups or online, depending on the needs of individuals.

Your role: Our volunteers tell us that they gain an enormous satisfaction and a real buzz helping people build on their developing skills and navigate the digital world. Volunteering as a Digital Inclusion provides the opportunity to develop and use coaching and mentoring skills whilst making a real difference to the lives of older people. It's also a great way to make new friends!

Requirements:

- Communication skills – to relay information in a clear, accessible and personable way
- Reliability and empathy to create a safe space for older people with different levels of knowledge and skills to develop and test their digital skills

Location:

At venues and homes across the county, or remotely via telephone or online

Time requirement:

2-3 hours per week to fit around your existing commitments.

- Confident digital skills – using a range of devices (smart phones, tablets and laptops).
- An enhanced DBS check and completion of training, both in person and online

Please get in touch if this role is a good fit for your interests, skills and experience.

Email volunteering@ageukgloucestershire.org.uk or call 01452 420948 to chat to Ruth about this or other volunteering roles that Age UK Gloucestershire has available.