

PERSON SPECIFICATION

POST: Hospital Discharge Grant Scheme Support Worker

Please ensure that you show **how** you meet the following requirements when Completing your application form

ESSENTIAL REQUIREMENTS	METHOD OF ASSESSMENT
<p>QUALIFICATIONS AND KNOWLEDGE</p> <ol style="list-style-type: none"> 1. Educated to degree level or equivalent vocational experience within a health/ social care setting. 2. Ability to demonstrate an understanding and awareness of the issues facing all carers. 3. Experience of providing one to one support to carers. 4. Experience of working with both individuals and groups. 5. Ability to work with an empathetic approach that demonstrates a commitment to person centred planning and strength-based approaches. 6. Previous knowledge and experience of Adult Social Care, Carers Services, information and advice issues, such as entitlements, health or housing. 7. Ability to gain knowledge of and liaise with, local organisations and specialist agencies including community groups 8. Ability to keep up to date record using the Charity Log data base and information required for monitoring purposes. 9. Experience of referral systems 10. Good presentation skills <p>SKILLS AND ABILITIES</p> <ol style="list-style-type: none"> 1. Ability to organise and prioritise workloads. 2. Excellent communication and interpersonal skills and ability to present information using a variety of media and settings 3. Ability to write and compile reports, information and statistical records. 	<p>Application/Interview</p> <p>Application/Interview</p> <p>Application/Interview</p> <p>Application/Interview</p> <p>Application/Interview</p> <p>Application/Interview</p> <p>Application/Interview</p> <p>Application/Interview</p> <p>Application/ Interview</p> <p>Application/ Interview</p> <p>Application/Interview</p> <p>Application/Interview</p>

4. Experience of evaluating and distributing information in a sensitive manner.	Application/Interview
5. Good presentation skills	Application/Interview
6. Ability to work on own initiative as well as part of a team	Application/Interview
7. Must have respect for and maintain client confidentiality	Application/Interview
OTHER CRITERIA	
1. Ability to travel to meet the requirements of the job	Application/Interview
2. Full UK driving licence and able to obtain business use insurance	Application/Interview
3. Awareness of the ethos and work of Age UK Leicester Shire & Rutland and its commitment to Equality and Diversity	Application/Interview

August 2025