



As Covid restrictions are relaxed, we will continue to offer our support to you in a range of different ways. That includes video and telephone calls, outside meetings and activities, handy help calls and visits and other face to face and home visits where needed and wanted.

We recognise that people may feel anxious with restrictions easing, and we also recognise that many of our clients have been what was the 'shielding' category for a long time now and are still being asked to be careful.

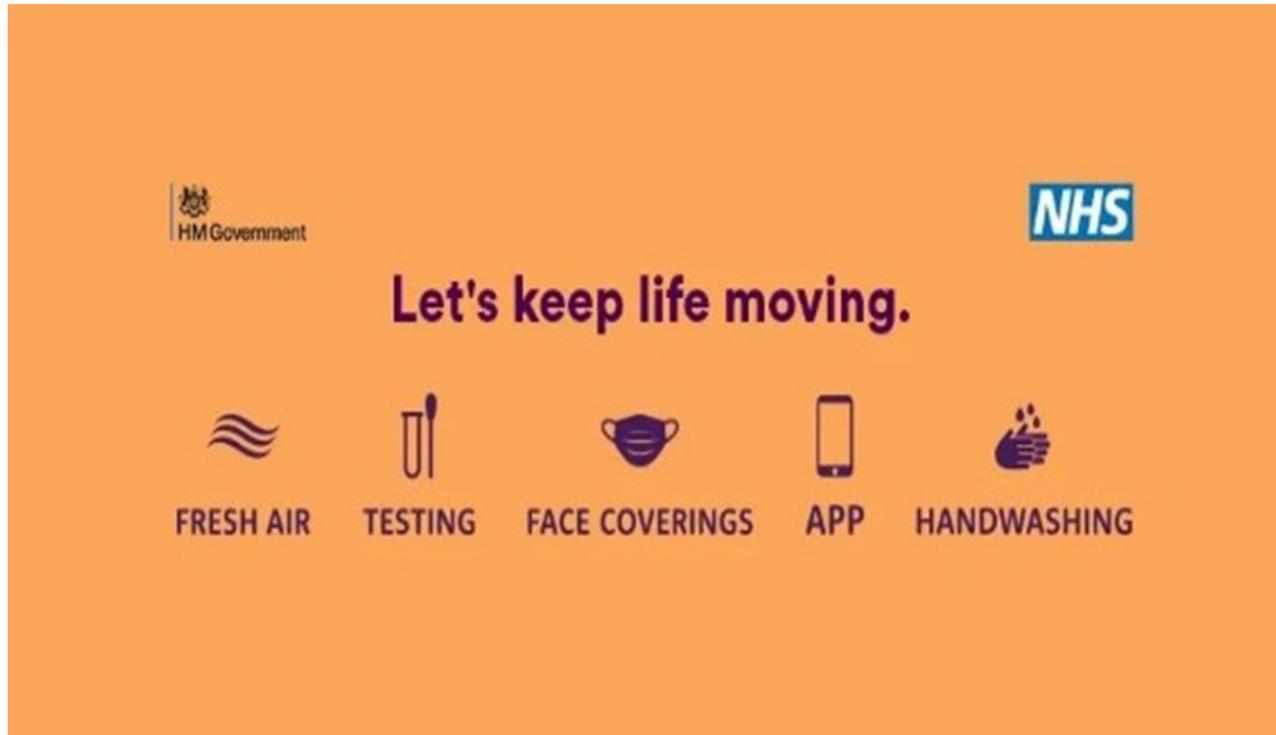
Your safety, and that of our workers as well as the local Stockport community remain our top priority and we will act to make sure safety is not compromised. Please be assured we will always seek to identify and choose the safest option possible to work with you in a way that feels safe and comfortable for you.

Before we do any face to face meetings or home visits, we will contact you to check your **Covid status**. That is check if you OR anyone in your household is currently unwell or experiencing coronavirus symptoms, been in contact with anyone who has tested positive for coronavirus within the last 14 days, been contacted by NHS Test & Trace to isolate / or waiting for a test result, or travelled from any red or amber countries in the last 14 days. If there are any concerns, we will rearrange to come back as soon as it is safe for all.

Please be assured that during any meetings or visits, we will continue to observe social distancing measures, wear appropriate protective equipment, and sanitise our hands on a regular basis. We will always seek outside venues or the best ventilated spaces possible. If visiting your home, we will ask you to open a window or door to improve ventilation and minimise risks.

As social care workers our workers have had priority status to receive the Covid-19 vaccination and are requested to undergo regular lateral flow testing. Please do not hesitate to contact us if you have queries or concerns.

SEE BELOW FOR IMPORTANT CONTACT INFORMATION



To contact us ring **0161 480 1211** or email info@ageukstockport.org.uk

For more general info See the Age UK website <https://www.ageuk.org.uk/information-advice/health-wellbeing/conditions-illnesses/coronavirus/>

Age UK national helpline on **0800 678 1602**,
8am-7pm, 365 days a year;

Stockport Council helpline 0161-217-6046

General guidance here: <https://www.gov.uk/coronavirus> Symptom Information
<https://111.nhs.uk/covid-19/> or to call 111.

Need to talk now?

The Silver Line on **0800 470 8090** is open 24 hours a day, every day of the year.

Age UK Stockport
56 Wellington Street
SK1 3AQ

Telephone: 0161 480 1211

Email: info@ageukstockport.org.uk

Website: www.ageukstockport.org.uk