

Is Age UK Stockport (AUKS) open? YES we are here for you, although now working from our homes. We are dealing with many calls, but if you can't get through please leave your name and number and we will get back to you.

Also if you know of someone locally who needs some extra support during this time let us know.

Please be patient, we are aiming to get back to people within 24 hours, even if the call is just a quick one to say we have heard you - we have your number and we will be back further. We can be contacted by telephone on **0161 480 1211** Monday to Friday 9am to 5pm or by email info@ageukstockport.org.uk

Are AUKS offices open and events and activities on? No. Following Government advice, we have closed our offices and cancelled all our regular groups, trips, events and meetings for the foreseeable future. However we will be keeping in touch with you all during this time. The Information & Advice Team are also still working on **0161 477 1213**.

Is AUKS visiting at Home? For everyone's protection we are no longer able to make our usual visits, but we will not be leaving people without contact and support. We can still get essential deliveries to your door and we will be providing advice and support over the telephone. We are also actively looking at other ways we can use to stay in contact.

For further general information you can contact the Age UK national helpline on **0800 678 1602**, lines are open 8am-7pm, 365 days a year or visit their website <https://www.ageuk.org.uk/information-advice/health-wellbeing/conditions-illnesses/coronavirus/>

Need to talk now? The Silver Line on **0800 470 8090** which is open 24 hours a day, every day of the year.

What if I'm worried I may have the virus? If you have any questions or concerns go to the NHS online to: <https://111.nhs.uk/covid-19/> or to call 111.

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