

Other services we offer

- **Information, Advice and Support**

We can help on any issue relating to older people. That includes Benefits, Money, Housing, Health and Wellbeing, Energy Providers etc.

- **Carer's Respite Service**

If you are an informal carer, we can provide an experienced person to be with your loved one, while you have an hour or two off each week. Its good for you and for the person you care for.

- **Telephone Befriending -**

There is no need to be alone. Call us and we will set up a regular telephone call with one of our especially trained team members. This service really does help!

- **Gardening Service-**

We provide a safe service with an experienced but not professional gardener. They will help keep your garden looking beautiful **all year round**.

- **Handyperson Service -**

No job is too small. We also supply and fit key safes and grab rails.

All services are provided throughout Bedfordshire and Luton

Volunteers Wanted

We could not provide any of our services without the invaluable help of our fantastic team of volunteers.

By helping us to help older people in your community you can make a huge difference to their lives.

Our aim is to help as many older people as possible in Bedfordshire.

Why not give us a call or email to find out more and receive a volunteer information pack.



**78-82 Bromham Road, Bedford,
Bedfordshire MK40 2QH**

Monday to Friday, 9.00am to 4.00pm

OR

Tel 01234 360510

(out of hours answerphone available)

If you would like to stop receiving information on services available to you – please email enquiries@ageukbedfordshire.org.uk or telephone 01234 360510 and ask to be removed from our marketing list



COVID 19 & FLU SAFE Home Help Service

From the people you can trust!



Age UK Bedfordshire

78-82 Bromham Road, Bedford MK40 2QH

Tel: 01234 360 510

Fax: 01234 360 562

enquiries@ageukbedfordshire.org.uk

www.ageukbedfordshire.org.uk

Company limited by guarantee in England and Wales
Reg No. 4160627. Registered Charity No. 1090535

COVID 19 SAFE Home Help Service

Do you need some help around the home or someone to do the shopping?

We have been providing this service for over 30 years. Since 1 April to 31 Oct 2020 we have provided over 1000 hours of home visits a week without incident.

If you or someone you know need help around the home, you can trust us to keep you safe. We have left no stone unturned to keep our customers COVID 19 safe.

We will:

- Vacuum and clean throughout your home.
- Thoroughly clean the bathroom and kitchen.
- Do Laundry and Ironing.
- Shine ground floor windows inside and out.
- Accompany you to the supermarket/local shops or go on your behalf.
- Make a hot drink and have a chat.

And we do all of this with a smile, because we love the difference we make.



What can I expect from my Home Help?

Our Team are:

- Fully trained and follow our strict COVID 19 rules.
- Honest and Reliable.
- Know what to do in an emergency.
- Experienced in household tasks and shopping. Many of our 100+ team have been employed by us for over 10 years.
- Respectful and will carry out YOUR wishes.
- Cheerful, Helpful and Friendly.
- Enhanced DBS Certified and checked every two years.

Just lovely caring people.



The service is designed to help people over 50 years to remain living in their own homes in a dignified and independent manner for as long as they wish.

Why should I choose Age UK Bedfordshire?

We have operated the Home Help (Gardening and Handypeople) service for over 30 years. This means that we know how most of our customers value their independence, and we genuinely care about you and your needs.

Our team are trained, DBS certified, and dedicated to providing a cheery yet efficient service. You will always have the same home help (except for holidays and sickness). If your regular home help is on leave, we will let you know and have another lovely person to visit you instead.

What have existing clients said about us?

A recent survey showed that 98% of our clients and their families felt the service was either good or excellent.

Here is a selection of some of the comments we have received:

"Without Mary's help I would never have been able to remain in my own home, she is wonderful."
Mrs T. Biggleswade.

"What a lovely person. Nothing is too much trouble. I really look forward to seeing her each week."
Mrs O. Bedford.

"She is like a family friend, a real boon. I am much more cheerful since Olive has been my home help"
Mr E. Houghton Regis.

"I live in Nottingham, and can only get to visit mum and dad, who are both in their 80's, on a weekend. I would not be able to sleep at night if it were not for the wonderful service your home help provides to them both".
Mrs P. Nottingham.

Find out more

For more information on the Home Help Service in your area please call 01234 360510 or email: enquiries@ageukbedfordshire.org.uk