

PERSON SPECIFICATION

POST: DEEP CLEAN OPERATIVE/HOME HELP

Please ensure that you show **how** you meet the following requirements when completing your application form.

	PERSONAL ATTRIBUTES	METHOD OF ASSESSMENT
1.	A caring and compassionate approach to providing support.	App form/Interview
2.	Commitment and willingness to learn and to seek guidance where needed.	App form/Interview
3.	Excellent time keeping, reliability and organisational skills.	App form/Interview
4.	Ability to listen and to communicate effectively with people at all levels.	App form/Interview
	KNOWLEDGE AND UNDERSTANDING	METHOD OF ASSESSMENT
1.	A general awareness of the issues facing older people.	App form/Interview
2.	An awareness of the needs of people who require care and support.	App form/Interview
3.	An understanding of the importance of confidentiality in relation to the role.	App form/Interview
	SKILLS AND EXPERIENCE	METHOD OF ASSESSMENT
1.	Ability to perform the cleaning and domestic duties required safely and to a high standard.	App form/Interview
2.	Ability to produce accurate written information relating to support provided.	App form/Interview
3.	Ability to establish and maintain professional working relationships.	App form/Interview
4.	Ability to provide support in a way that promotes the independence, dignity, choices, and privacy of our clients.	App form/Interview
5.	Ability to respond flexibly to the changing needs of clients.	App form/Interview
6.	Ability to work as part of a team or using own initiative.	App form/Interview
7.	Ability to adhere to an organisation's policies, procedures and instructions.	App form/Interview
	GENERAL REQUIREMENTS	METHOD OF ASSESSMENT
1.	Commitment to respecting and upholding the rights of our clients.	App form/Interview
2.	A commitment to anti-discriminatory practice and to upholding the values of equality and diversity.	App form/Interview
3.	Willingness to undertake training as appropriate to the role.	App form/Interview
4.	Willingness to participate in supervision and team meetings.	App form/Interview
5.	Own transport essential.	App form/Interview

	DESIRABLE CRITERIA	METHOD OF ASSESSMENT
1.	Previous experience of providing domestic or cleaning services.	App form/Interview
2.	Previous experience of providing Home Help or similar support services.	App form/Interview
3.	Working knowledge of health and safety in relation to the role.	App form/Interview
4.	Knowledge of how to recognise abuse and safeguarding procedures.	App form/Interview