

How to contact us:

There is now one telephone number for all advocacy enquiries:

Telephone: 03333 66 00 27

If you need to write to us, please use the following address:

The Cheshire Advocacy Hub
Castle Community Centre
Barbers Lane
Northwich
Cheshire
CW8 1DT

Referral forms are available at:

<https://www.ageuk.org.uk/cheshire/our-services/the-cheshire-advocacy-hub/>

<https://disabilitypositive.org/service/advocacy/>

This service is delivered under contract for Cheshire West and Chester Council, Cheshire East Council and Cheshire Clinical Commissioning Group

Age UK Cheshire registered charity number: 1091608
Disability Positive registered charity number: 1091744



The Cheshire Advocacy Hub



Getting Your Voice Heard!

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The Cheshire Advocacy Hub

The Cheshire Advocacy Hub consists of Age UK Cheshire working in partnership with Disability Positive to provide independent statutory outreach advocacy services to individuals with health and social care needs living in Cheshire West and Chester and Cheshire East Council areas.

Advocacy services work to help individuals and their carers say what they want, secure their rights, and represent their interests. The Cheshire Advocacy Hub will provide advocacy for people qualifying for the following advocacy support:

Independent Mental Capacity Advocacy (IMCA) including Deprivation of Liberty Safeguards (DOLS)

For those individuals aged 16 and over who are assessed as lacking the capacity to make important decisions about serious medical treatment, changes in their accommodation, in adult protection cases and some care reviews.

Advocates can also be instructed to support individuals who are involved in the Deprivation of Liberty Assessment process (DoLS).

Independent Mental Health Advocacy (IMHA)

For those individuals aged 18 and over who are subject to the Mental Health Act. Advocates help people to understand what is taking place, supporting them to exercise their rights and represent their views.

Care Act Advocacy

For those individuals aged 16 and over who have care and support needs. Care Act advocates can support people with assessments, care and support planning, care reviews, safeguarding enquiries, safeguarding reviews and to submit appeals.

Continuing Healthcare (CHC) Advocacy (Cheshire West only)

For those individuals aged 18 and over who need support and representation in challenging continuing healthcare funding issues. CHC advocates help individuals to explore their options and empower them to make their own decisions.