



Trustee Briefing Pack

2025-2026

Contents:

Introduction

About us

Structure and Finances

Role Description

Person specification

How to apply

Welcome – Join the Board of Age UK Barnet

Thank you for your interest in joining the Board of Age UK Barnet.

Age UK Barnet has a proud history of supporting older people across the borough of Barnet – from High Barnet to Hendon, Finchley to Burnt Oak – thanks to the dedication of our staff team, our funders, our amazing volunteers and the generosity of our local community. At the heart of our organisation is our Board of Trustees, who play a vital role in shaping our direction, ensuring good governance, and helping us remain focused on our charitable aims: to improve the quality of life for older people in Barnet.

We are currently seeking new trustees to join our committed and collaborative Board. We're especially keen to hear from people with experience in **human resources and organisational development (HR/OD), fundraising, governance, law, finance or accounting**. However, you don't need to have been a trustee before or to have worked in the charity sector. If you care about making a difference to the lives of older people in Barnet, we would love to hear from you.

We are also working to ensure our Board better reflects the diversity of the communities we serve, and we actively encourage applications from people from **Black, Asian and minority ethnic backgrounds, disabled people**, and older people themselves.

As a trustee, you will work closely with our CEO and senior leadership team to support, challenge and guide the charity as we continue to grow and develop. You'll also have the opportunity to contribute through sub-committees focusing on key areas such as finance and fundraising.

This is an exciting time to join Age UK Barnet. Together, we can shape the future of our work and strengthen the impact we have on older people's lives throughout the borough.

We look forward to hearing from you.

Lorraine Barnet
Chair of Trustees

Who we are and what we do


The London Borough of Barnet spans a large area, encompassing various towns and neighborhoods from Barnet, Cockfosters, New Barnet, to Finchley, and The Hyde. Age UK Barnet is located in the heart of East Finchley, where we are in a prime location to support the more than 75,000 older adults living across the borough.

We are an independent local charity working with and for older people across the borough to serve and promote the interests of all older people in Barnet, from all walks of life and ethnic communities.

Age UK Barnet, formerly Age Concern Barnet, was formed in 1999 to bring together Age Concern charities in East Finchley, Hendon and Friern Barnet. For over 40 years all three had provided services in the Borough of Barnet.

We are part of the national Age UK network and registered with the Charities Commission. We are governed by a Board of Trustees, who are responsible for the effective running and direction of Age UK Barnet. We have 70+ dedicated staff and over 400 volunteers helping us to deliver services, information and activities for older people in Barnet.

While the last few years have been challenging for all sectors, with the hard work of our staff, volunteers and trustees, we have withstood the challenges presented by the pandemic and the cost-of-living crisis. We have continued to grow and increased our reach to one in five of Barnet's older residents.



Our Services

Neighbourhood Services

- Later Life planning – Advice and information
- Footcare
- Exercise Classes
- Digital Inclusion
- Home Support – Handyperson and shopping
- Befriending

Dementia Support

- Day Opportunities
- Dementia café

Other services and activities

- Household Support Fund
- Outreach Activities
- Walking Groups
- Social Prescribing Service
- Activities – eg book club/Spanish/bridge
- Befriending for People Living with Dementia
- Age Friendly Barnet
- Scams Awareness
- Community Ageing Well Team

Our People

- 70+ staff
- Senior Leadership Team
- 7 trustees
- 478+ volunteers

Our Impact 2024-2025

18,000+ older people supported in the last financial year

722 individuals were supported through our Scam Awareness programme

Over 2,500 shops have been carried out by 24 regular and 10 ad hoc dedicated volunteers

£2 million in benefits were claimed by older people with support from our I&A team.

621 clients supported through our Befriending services

878 jobs completed by our Handyperson service



Our structure

Our Board

Lorraine Barnett

Sohini Boron

Rachel Hanger

Jean Hanson

Alexis Ingram

Ruth Newrick

John Tacchi

*Catherine Loveday – Expert
Adviser to the Board

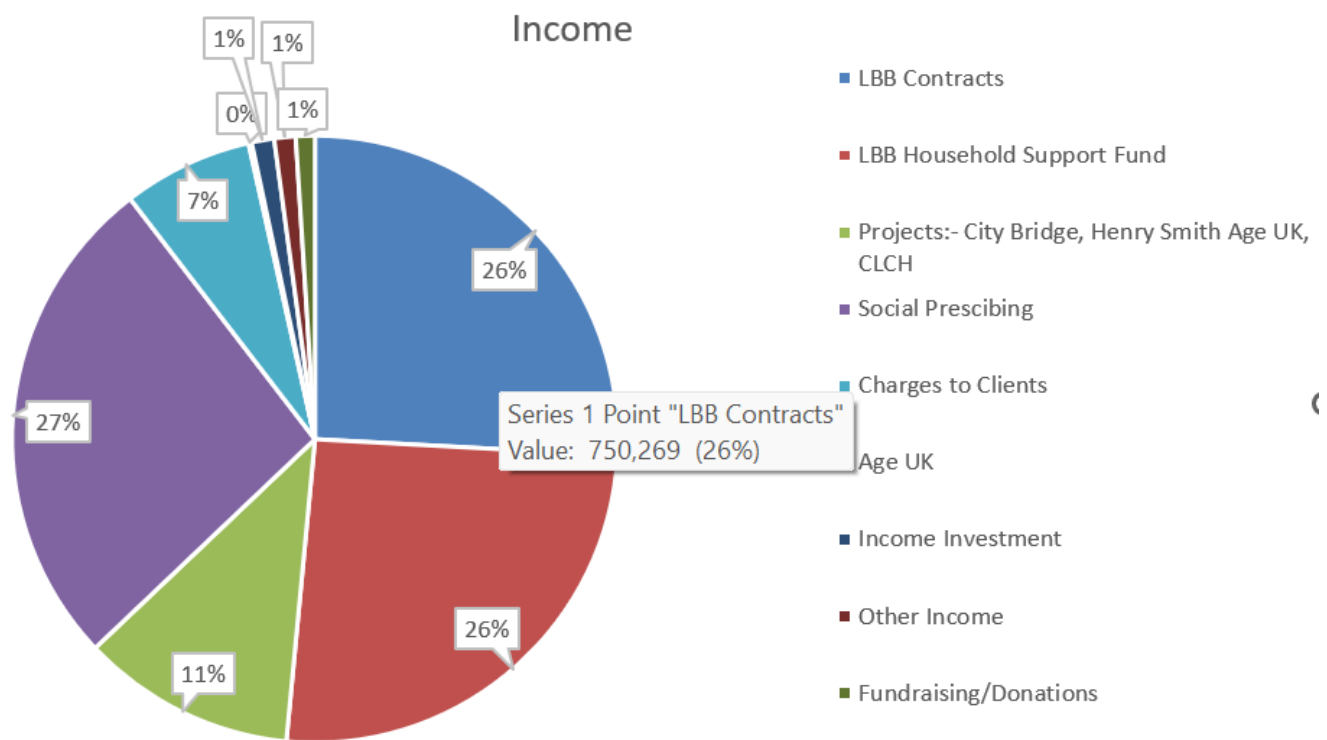
Board Info

- The Board meets 6- 8 times per year
- Trustees also attend the Annual General Meeting and other events, such as our annual volunteer party.
- We ask trustees to play an active part in the life of the organisation including fundraising



‘I met some lovely people, learned new things, and even had a dance. A perfect day!’

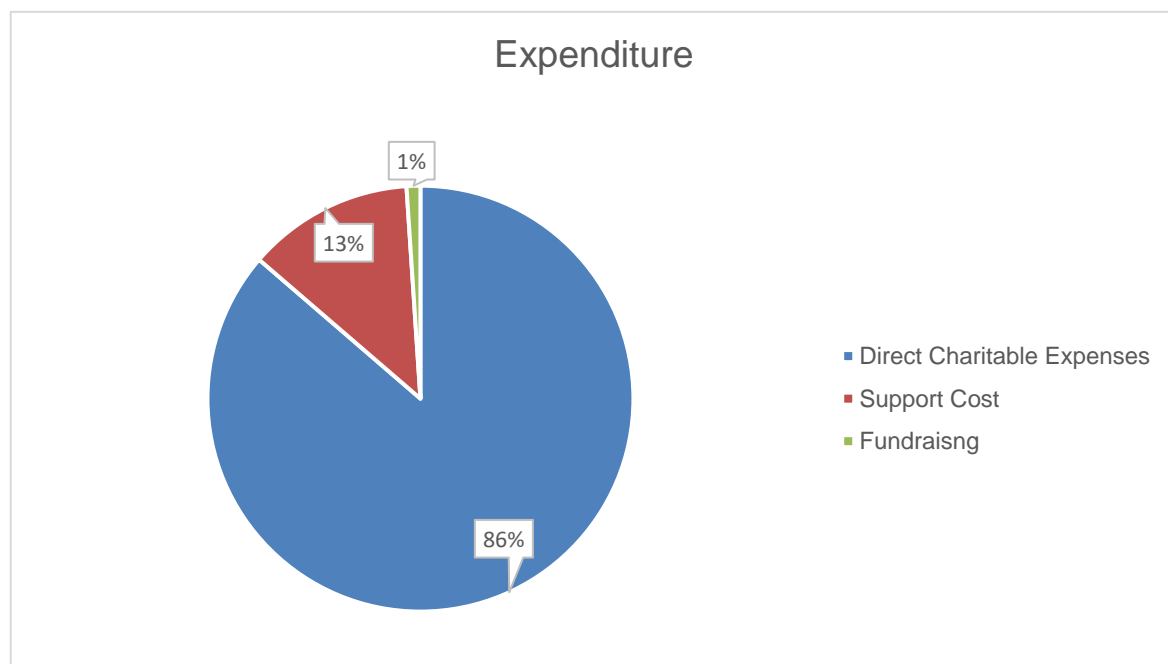
Silver Sunday 2024



Our finances

Our accounts for 2024-25 are currently being audited so the charts below relate to 2023-24.

In that year our income was £2,901,669 and our total expenditure £2,722,474 which gave us a surplus for the year of around £180k. Our financial reserves at the end of the year were robust, in line with our reserves policy and a good position for our long-term financial health and security.



Trustee Role description

Our vision is to make Barnet an even better place to grow older. A place where older people are valued and their contribution recognised and where everyone can age well. With a growing older population, over 75,000 older people in our community in 2025, it is vital that we continue to be an effective, agile and sustainable organisation. Our job is to ensure that we deliver high-quality, cost-effective services, which meet the diverse and changing needs of our older residents.

We are keen to recruit trustees who will bring their knowledge and skills whilst developing a keen understanding of the values, strategies and aspirations of Age UK Barnet. We are particularly interested in candidates with a background in health and social care, Human Resources, fundraising and marketing, governance, legal, and finance. You do not need to have experience working in the voluntary sector to apply, but a willingness to learn about the sector and about our specific work is essential.

In return, you will receive support from our CEO and the rest of our experienced Board of Trustees and the opportunity to develop your skills in governance, strategy development and financial management.

Person specification

Knowledge and Experience

The following knowledge and experience is desirable, but not a barrier to applying for a trustee role:

- Experience of providing strategic oversight and advice; translating the risks and opportunities of your area of expertise for other Trustees to enable the Board as a whole to engage in an informed way
- Experience of driving organisational delivery and improvement
- An ability to draw on your knowledge, contacts and networks, as appropriate, to support our work
- An awareness of and interest in current national and local issues affecting older people
- An understanding and acceptance of the legal duties, responsibilities and liabilities of trusteeship, following Nolan's seven principles of public life: selflessness, integrity, objectivity, accountability, openness, honesty and leadership

Skills and Abilities

- Strategic and creative thinking
- Constructive criticism
- Ability to probe facts, challenge assumptions, and identify the advantages and disadvantages of proposals
- Ability to work as part of a team and take an active part in discussions
- A high level of written and oral communication skills, including the ability to represent the organisation to stakeholders and the public if necessary

Essential Qualities

- Commitment to Age UK Barnet's ethos, values and objectives
- Willingness and ability to meet the time and effort required for this role
- A strong commitment to equality, diversity and inclusion.

Diversity

Age UK Barnet believes in equality of opportunity in the appointment of its staff and trustees and this is reflected in the current profile of our organisation. We welcome applications from all sections of the community.

Terms of Appointment

Trustees meet regularly – around eight times a year. These take place online and in person.

Quarterly reviews of management accounts and performance data.

Regular briefings from Senior Managers and Team Leaders

Reasonable out of pocket expenses will be reimbursed.

GDPR

In order to store your information, under GDPR guidelines you must give us consent to do so. Consent can be withdrawn at any time by emailing info@ageukbarnet.org.uk calling 020 8203 5040.

Applications

Please fill in the Trustee Application form, Equalities Monitoring form and Declaration of Criminal Records form.

Completed forms must be emailed to info@ageukbarnet.org.uk for the next stage of the application process to begin.

For an informal chat about what the role requires, please contact our CEO Helen on the above email.



The Ann Owens Centre,
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N2 8LT

Reception **020 8203 5040**
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www.ageukbarnet.org.uk



Registered charity number 1080458.
Company number 3863045