

Access Barnsley



Equipment hire and support to enable people with limited mobility to access Barnsley town centre shops and facilities.

Equipment must be booked in advance.



Access Barnsley offer a number of services to enable people who need assistance, due to disability, to carry out their shopping within the town centre. A variety of different disabilities may make it difficult for people to access the town centre so talk to us about your needs and we'll try to help.

Powered Scooters & Manual Wheelchairs

Powered scooters and manual wheelchairs can be hired for a half day session for a charge of £3 or a full day session for £5.

People must register and undergo a safety assessment before using the service but there is no charge for this.

Assisted Shopping Service

Our trained volunteers will meet clients in the town centre and support them with their shopping and assist them to access the facilities. (90 minutes maximum). The cost of this service is £5 and includes the use of a wheelchair if required.

Assisted Shopping Car Service

Our volunteer car driver can collect clients from their home using the volunteer's own car. The volunteer can then assist clients with shopping in the town centre if required and drive them home. The client will be required to pay any mileage and parking charges direct to the volunteer. Set fees apply based on mileage and

clients will be made aware of these when registering for the service. This service is only suitable for people who are able to access a standard car with low level assistance. This is not suitable for people who need to remain in their wheelchair during journeys.

Please note the Assisted Shopping services are a limited service and clients will need to meet certain criteria to use them, staff will be happy to discuss this on an individual basis and explain in more detail.

The services provided by Access Barnsley will be available between 9.30 am and 4.00 pm Monday to Saturday subject to availability of hire equipment and volunteers. Trained volunteers will aim to help clients access all areas of the town including the market, Alhambra Centre and banks etc. Unfortunately, we cannot provide personal care.

Bookings can be made by contacting us between the hours of 9.30am-3.30pm Monday to Friday. These services must be booked in advance and bookings will be taken from up to 7 days before the hire date.

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