

Age UK Bedfordshire Privacy Notice Employees, Volunteers and Contractors

What is the purpose of this document?

Age UK Bedfordshire is committed to protecting the privacy and security of your personal information. We are a data controller. This means we are responsible for deciding how we hold and use personal information about you. This privacy notice describes how we collect and use personal information about you during and after your working relationship with us, in accordance with the UK General Data Protection Regulation (UK GDPR). It applies to all employees, volunteers, and contractors. Where this notice refers to “employment”, “contract”, or “contractual obligations”, this should be read as applying equally to volunteers by reference to their volunteer agreement and the legitimate operation of our services, unless otherwise stated.

Data Protection Officer and contact details

We have an appointed Data Protection Lead to oversee compliance with this privacy notice. If you have any questions about this privacy notice or how we handle your personal information, please contact the Data Protection Lead at:

Age UK Bedfordshire
78–82 Bromham Road, Bedford, MK40 2QH
Tel: 01234 360510
Email: enquiries@ageukbedfordshire.org.uk

As a data controller, we are responsible for deciding how we hold and use personal information about you. This notice explains to you what decisions we have taken in relation to that information.

General Data protection principles

In collecting and processing your personal information, we will comply with the data protection law in force at the time. This requires that the personal information we hold about you must be:

1. Used lawfully, fairly and in a transparent way.
2. Collected only for valid purposes that we have clearly explained to you and not used in any way that is incompatible with those purposes.
3. Relevant to the purposes we have told you about and limited only to those purposes.
4. Accurate and kept up to date.
5. Kept only as long as necessary for the purposes we have told you about.
6. Kept securely.

The kind of information we hold about you

We will collect, store, and use a variety of categories of personal information about you. Those categories are detailed in the Schedule to this notice.

We may also collect, store and use “special categories” of more sensitive personal information, which are also detailed in the Schedule to this notice.

How is your personal information collected?

We collect personal information about our employees through the application and recruitment process, either directly from candidates or sometimes from an employment agency or background check provider. We may sometimes collect additional information from third parties including former employers, credit reference agencies and/or other background credit agencies and the Disclosure and Barring Service.

We will collect additional personal information in the course of job-related activities throughout the period of you working for us.

How we will use information about you

We will only use your personal information when the law allows us to and as detailed in the Schedule to this notice.

Situations in which we will use your personal information

There are a variety of situations in which we will use the information we collect about you and these are detailed in the Schedule to this notice. The information in the Schedule includes the use we make of particularly sensitive personal information, such as information about your physical or mental health and criminal records information.

Where we use your personal information to pursue the legitimate interests of the organisation, we will only do so where those interests are not overridden by your rights and freedoms. This lawful basis is commonly relied upon for volunteer engagement, safeguarding, service delivery, supervision, and organisational management.

Some of the above grounds for processing will overlap and there may be several grounds which justify our use of your personal information.

If you fail to provide personal information

If you fail to provide certain information when requested, we may not be able to perform the contract we have entered into with you (such as paying you or providing a benefit), or we may be prevented from complying with our legal obligations (such as to ensure the health and safety of our workers).

Change of purpose

We will only use your personal information for the purposes for which we collected it, unless we reasonably consider that we need to use it for another reason and that reason is compatible with the original purpose. If we need to use your personal information for an unrelated purpose, we will notify you and we will explain the legal basis which allows us to do so.

Please note that we may process your personal information without your knowledge or consent, in compliance with the above rules, where this is required or permitted by law.

Do we need your consent to use particularly sensitive information?

We do not usually rely on consent to process special category personal data.

Special category data (including medical information) is processed where necessary for one or more of the following reasons:

- to comply with employment, social security, or safeguarding law
- to meet health and safety obligations
- to assess fitness for work or volunteering
- to protect the vital interests of individuals

This processing is carried out in accordance with UK GDPR and Schedule 1 of the Data Protection Act 2018, and is supported by an appropriate policy document.

In limited circumstances, we may ask for your explicit consent. Where we do so, full details will be provided, and consent may be withdrawn at any time.

Why might you share my personal information with third parties?

We may have to share your data with third parties, including third-party service providers. We require third parties to respect the security of your data and to treat it in accordance with the law.

We will share your personal information with third parties where required by law, where it is necessary to administer the working relationship with you or where we have another legitimate interest in doing so.

All our third-party service providers are required to take appropriate security measures to protect your personal information in line with our policies. We do not allow our third-party service providers to use your personal data for their own purposes. We only permit them to process your personal data for specified purposes and in accordance with our instructions.

Any third parties with whom we might share your personal information and the basis on which we do so are detailed in the Schedule to this notice.

Data security

We have put in place appropriate security measures to prevent your personal information from being accidentally lost, used or accessed in an unauthorised way, altered or disclosed. In addition, we limit access to your personal information to those employees, agents, contractors and other third parties who have a business need to know. They will only process your personal information on our instructions and they are subject to a duty of confidentiality. Details of these measures may be obtained from the DPL.

We have put in place procedures to deal with any suspected data security breach and will notify you and any applicable regulator of a suspected breach where we are legally required to do so.

Data retention

We will only retain your personal information for as long as necessary to fulfil the purposes we collected it for, including for the purposes of satisfying any legal, accounting, or reporting requirements. Details of retention periods for different aspects of your personal information are set out in the Schedule to this notice.

In some circumstances we may anonymise your personal information so that it can no longer be associated with you, in which case we may use such information without further notice to you.

Special category data

Criminal records information, including Disclosure and Barring Service (DBS) checks, is processed only where we are legally permitted to do so and where it is necessary for safeguarding children or vulnerable adults, or for roles requiring a position of trust.

This processing is carried out in accordance with Article 10 UK GDPR and Schedule 1 of the Data Protection Act 2018 and is supported by our safeguarding policies and appropriate policy document.

Your duty to inform us of changes

It is important that the personal information we hold about you is accurate and current. Please keep us informed if your personal information changes during your working relationship with us.

Your rights in connection with personal information

Under certain circumstances, the law grants you specific rights. These are summarised below. Please note that your rights may be limited and subject to restrictions in certain situations:

- **Request access** to your personal information (commonly known as a “data subject access request”). This enables you to receive a copy of the personal information we hold about you and to check that we are lawfully processing it.

- **Request correction** of the personal information that we hold about you. This enables you to have any incomplete or inaccurate information we hold about you corrected.
- **Request erasure** of your personal information. This enables you to ask us to delete or remove personal information where there is no good reason for us continuing to process it. You also have the right to ask us to delete or remove your personal information where you have exercised your right to object to processing (see below).
- **Object to processing** of your personal information where we are relying on a legitimate interest (or those of a third party) and there is something about your particular situation which makes you want to object to processing on this ground. You also have the right to object where we are processing your personal information for direct marketing purposes.
- **Request the restriction of processing** of your personal information. This enables you to ask us to suspend the processing of personal information about you, for example if you want us to establish its accuracy or the reason for processing it.
- **Request the transfer** of your personal information to another party.

If you want to review, verify, correct or request erasure of your personal information, object to the processing of your personal data, or request that we transfer a copy of your personal information to another party, please contact the DPO.

No fee usually required

You will not have to pay a fee to access your personal information (or to exercise any of the other rights). However, we may charge a reasonable fee if your request for access is unfounded or excessive. Alternatively, we may refuse to comply with the request in such circumstances.

What we may need from you

We may need to request specific information from you to help us confirm your identity and ensure your right to access the information (or to exercise any of your other rights). This is another appropriate security measure to ensure that personal information is not disclosed to any person who has no right to receive it.

Right to withdraw consent

In any circumstances where you may have provided your consent to the collection, processing and transfer of your personal information for a specific purpose, you have the right to withdraw your consent for that specific processing at any time. To withdraw your consent, please contact the DPO. Once we have received notification that you have withdrawn your consent, we will no longer process your information for the purpose or purposes you originally agreed to, unless we have another legitimate basis for doing so in law.

Complaints to the ICO

You have the right to make a complaint at any time to the Information Commissioner's Office (ICO), the UK supervisory authority for data protection issues.

Changes to this privacy notice

We reserve the right to update this privacy notice at any time, and we will provide you with a new privacy notice when we make any substantial updates. We may also notify you in other ways from time to time about the processing of your personal information.

If you have any questions about this privacy notice, please contact the DPO (Steve Perry CEO, 78-82 Bromham Road, Bedford, Beds, MK40 2QH, Tel 01234 360510, email – enquiries@ageukbedfordshire.org.uk)

I acknowledge that I have received a copy of Age UK Bedfordshire's Privacy Notice for employees/volunteers and that I have read and understood it.

Signature

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Name

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Date

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Schedule

Category of personal data	Disclosure recipients	Purpose of processing	Legal basis of processing	Assessment of employees'/volunteers' interests	Time limit for deletion
Contact/bank details (name, address, Tel email/bank account details/ Passport or driver licence number/NI number/photograph)	Members of the organisation who supervise or are involved in the service provision and payroll functions/ pension providers/ Legal/HR advisors/ potential employers	To ensure correct and legal information under contract of employment and with legislative bodies such as HMRC. To enable payment of salary/wages/NI/tax/ pension contributions/ expenses	Necessary for the performance of a contract or volunteer agreement, or for taking steps prior to entering into such an agreement	Impact on data subject rights and freedoms is very low	Six years after employment ceases
Disciplinary and grievance records	Members of your organisation who may be involved in investigating and/or determining a grievance/disciplinary Legal/HR advisors/ potential employers	To ensure employees have access to effective recourse if they have any concerns about their employment To take appropriate action in the event of any conduct or performance concerns To maintain	Necessary for the performance of a contract or volunteer agreement, or for taking steps prior to entering into such an agreement Necessary for the legitimate interests of the organisation	Impact on data subject rights and freedoms is very low Processing is in data subject interests	Six years after employment ceases

Absence records (holiday and sickness)	Members of the organisation who supervise and/or may be involved in performance monitoring/payroll/ Legal/HR advisors/ potential employers	appropriate levels of conduct and performance To take appropriate action in the event of any conduct or performance concerns To maintain appropriate levels of conduct and performance	Necessary for the performance of a contract or volunteer agreement, or for taking steps prior to entering into such an agreement Necessary for the legitimate interests of the organisation	Impact on data subject rights and freedoms is very low Processing is in the data subject interests	Six years after employment ceases
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Category of special category data	Disclosure recipients	Purpose of processing	Legal basis of processing	Assessment of employees'/volunteers' interests	Time limit for deletion
Medical information	Members of your organisation who may be involved in managing absence Payroll provider Legal/HR advisors	To ensure employees'/volunteers' legal rights are met To protect employees'/volunteers' health and safety	Necessary for the performance of a contract or volunteer agreement, or for taking steps prior to entering into such an agreement Necessary for compliance	Impact on data subject rights and freedoms is very low Processing is in data subject interests	Six years after employment ceases

Criminal Records Information	Members of the organisation who may be involved in recruitment and/or supervision of data subject//Legal/HR Advisors/Disclosure and Barring Service/ Police/Safeguarding Teams	To take appropriate action in the event of any concerns about an employee's attendance and/or health To plan staffing levels and any necessary absence cover To ensure legal rights are met To protect clients/others involved in client care To take appropriate action in the event of any concerns raised about an employee/volunteer	with a legal obligation Necessary for the legitimate interests of the organisation Necessary for the performance of a contract or volunteer agreement, or for taking steps prior to entering into such an agreement Necessary for compliance with a legal obligation Necessary for the legitimate interests of the organisation	Impact on data subject rights and freedoms is low	Six years after employment ceases
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