

Privacy Notice **Notice of Change in Processing**

When you are a client, employee, volunteer or engaged with Age UK Birmingham Limited (the organisation) in any capacity it is highly likely you will have a record on **CharityLog**.

Information gathered:

This may include, but is not limited to the following.

Name	Address
Email address when applicable.	Telephone number(s).
Date of birth.	Your work and volunteering experience.
Your availability (days/times/locations you can volunteer).	What type of voluntary work you are happy to do.
If you can drive (and details about that where applicable.)	Health and safety information (i.e. relevant medical information).
References (you must have permission to provide their details).	Relationship to any AUKB member of staff or volunteer.
Details of any unspent criminal convictions.	Emergency contact details (next of kin etc. – you must have permission to provide their details).
Ethnic group	Sexual Orientation

Charitylog is the trading name of Dizions Ltd; Company Reg: SC340502 registered in Scotland.

Previous processing:

Prior to 2025 CharityLog utilized secure cloud data storage in data centres run by **RackSpace** with redundant backups, in data centres within the UK

New processing arrangements:

From March 2025 CharityLog utilizes secure cloud data storage in data centres run by **Amazon Web Services** (AWS) with redundant backups, in data centres within the UK.

In essence:

Data storage has moved from Rackspace to Amazon Web Services (AWS).

AWS staff do not have access to your data unless specifically instructed by AUKB and only temporarily in the cases of technical support or data migration. In these limited cases Dizions acts as a “Data Processor” on behalf of, and under specific instruction from, AUKB as the “Data Controller”.

To exercise any of your rights please write to us at either the address or email address below, or visit us during the posted hours of opening to make a request in person. We will require identification to be able to authorise the request. We will then respond in writing within **28 days**.

Age UK Birmingham (AUKB) is a registered charity (number 1138240) and company limited by guarantee (number 7334392). **Age UK Sandwell (AUKS)** is a trading name of Age UK Birmingham. The registered address is Age UK Birmingham, Stratford House, Stratford Place, Birmingham, B12 0HT. The organisation can also be contacted by telephoning 0121 437 0033 or emailing info@ageukbirmingham.org.uk for any volunteering enquiry or with any data protection enquiries for the Data Protection Officer. AUKB is registered with the Information Commissioners Office as a Data Controller.