

ROLE DESCRIPTION

Energy Efficiency Volunteer

Responsible to:	Independence at Home Manager
Time Commitment:	1-2 days a week, 4 hours each day
Location:	Visiting clients' homes across Birmingham & Sandwell

About the Service

Our Warm Homes programme is a funded service for older people who are finding it difficult to keep their homes warm and therefore are at risk of cold related illness. Exposure to cold can have a devastating impact on health. Our service provides clients with awareness of how to save energy whilst staying warm and well, and to see if they could benefit from any energy efficient equipment. The project runs from September – March each year.

About the Role

As an Energy Efficiency Volunteer Officer, you will be supporting the Warm Homes Programme, a seasonal project which is part our Independence at Home Support. In this role, you will:

- To undertake Age UK Birmingham and Age UK Sandwell induction programme and additional relevant training where required
- Receive referrals from Independence at Home manager
- Conduct home visits to vulnerable clients to provide advice on staying warm during winter months
- Instal equipment, such as lightbulbs, draft excluders, insulating foam, radiator foil panels
- To keep accurate and confidential records
- To report any concerns to the manager of the service
- Signpost clients to relevant Age UK Birmingham services
- To attend team meetings/ supervision when required

Travel expenses will be reimbursed in accordance with HMRC guidance



Personal qualities and skills most suited to this role

- DIY experience
- A basic understanding on saving energy
- Good listening and communication skills
- Patience and tact
- Reliable and flexible
- A caring, sympathetic, sensitive manner and a non-judgemental approach.

Other Criteria

- A valid, clean UK driving license and have access to own vehicle with valid insurance and MOT
- Use of own equipment such as tools
- Willingness to travel across Age UK Birmingham & Sandwell service delivery areas
- DBS check

Contact

0121 437 0033

volunteering@ageukbirmingham.org.uk

Or download an application form

<https://www.ageuk.org.uk/birmingham/get-involved/volunteer>