



## **ROLE DESCRIPTION**

### **Home Falls Prevention Volunteer**

Responsible to: Independence at Home Manager  
Time Commitment: 1-2 days a week, 4 hours each day  
Location: Visiting clients' homes across Birmingham

### **About the Service**

Age UK Birmingham's Home Falls Prevention team provides older people with services to stay confident and mobile within their own home. We are looking for a reliable volunteer that is confident and has experience with DIY tasks, to support this service to help older people in Birmingham make the most of later life.

### **About the Role**

The Home Falls Prevention Support Volunteer will visit clients to advise on minimizing falls within their home. This will also help with their mobility, confidence and increase wellbeing. In this role, you will:

- To undertake Age UK Birmingham and Age UK Sandwell induction programme and additional relevant training where required
- Receive referrals from Independence at Home manager
- Conduct home visits to vulnerable clients to provide a falls prevention assessment
- Instal equipment, such as lightbulbs, grab rails, stair rails, and key safes
- To keep accurate and confidential records
- To report any concerns to the manager of the service
- Signpost clients to relevant Age UK Birmingham services
- To attend team meetings/ supervision when required

Travel expenses will be reimbursed in accordance with HMRC guidance

### **Personal qualities and skills most suited to this role**

- DIY experience
- Good listening and communication skills
- Patience and tact



- Reliable and flexible
- A caring, sympathetic, sensitive manner and a non-judgemental approach.

## Other Criteria

- A valid, clean UK driving license and have access to own vehicle with valid insurance and MOT
- Use of own equipment such as tools
- Willingness to travel across Age UK Birmingham & Sandwell service delivery areas
- DBS check

## Contact

0121 437 0033

[volunteering@ageukbirmingham.org.uk](mailto:volunteering@ageukbirmingham.org.uk)

Or download an application form

<https://www.ageuk.org.uk/birmingham/get-involved/volunteer>