



IMPACT REPORT

2022-2023

Impact Report 2022-2023



Introduction

We are pleased and proud to introduce this years Impact and Annual Report from Age UK Blackburn with Darwen, your local charity working with older people in Blackburn with Darwen.

Please do click on the link below to read more about what our services have been doing to support local older people to have the best later life possible.

[Click here to read our annual report in full.](#)

The charity's **vision** is for all older people in Blackburn with Darwen to have the opportunity to live the life they choose.

And its **mission** to support this is to listen to the diverse voices and views of local older people and use these to influence both our own and others priorities. To deliver quality, person centred services which meet local needs and maximise independence.

This is achieved through the provision of a range of community based services, through engagement activity with the local older population and through a range of influencing and partnership work.



Some key facts & figures



1248

people supported through our Health & Wellbeing services



5613

enquiries to the Advice & Information service from 2074 people



volunteers were giving us their time at 31st March



our volunteers contributed 8054 hours of their time equating to

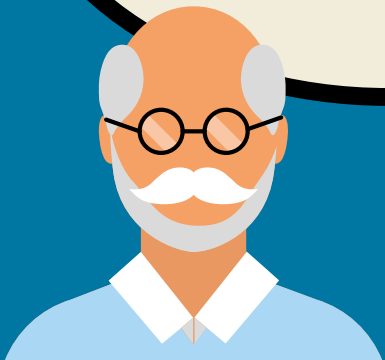
£136,371

Advice & Information



Local older people assisted to claim additional **£1,163,031** in additional entitlements and income

I can not believe anyone could help me in this way, I have never had anything like this before, it has lifted a weight off my head.



We are less worried about money and more relaxed, we are no longer worried about switching lights and heating on. It has been a first class service




I suffer from extreme anxiety so just coming in made me shake but you were so kind and a calm reassurance and I am now £180 a week better off.



Community Day Care



We work with individuals and their carers to develop person centred support and care plans that aim to maintain good health and wellbeing and prevent a further deterioration in health.




Since my mum has attended day care services she has gained so much confidence now that she is participating in household tasks such as washing putting it out ironing it and then even putting it away which she has never done since the onset of her condition. This shows that the day care service you are providing is working really well for my mum. Wow what a difference a day care makes!


Health & Wellbeing Services



Through our programmes we provide a range of support, friendship, activities and services to improve wellbeing, prevent a decline in health, promote independent living and reduce social isolation.



I don't know where I would be without the support you have given me and don't know what other people would do either. You've been so helpful. Thank you for helping me.



This service is invaluable, I cannot cut my own toenails and have several problems with them.

Health & Wellbeing Services



Mum can be down and hardly talking in the car but when she arrives at Albion Mill and starts singing her face lights up and her smile is from ear to ear.



You are very professional and knowledgeable. You supported a previous patient of mine and made such a difference to him. Thank you for your input.



Thank you for making me feel like I matter and you have not judged me one single bit.

THANK YOU!

We could not provide the vital services we do for local older people without the support of **YOU** - our staff, volunteers, donors, supporters and funders.

If you would like to make a donation or can support us in anyway, please visit www.ageukbwd.org.uk or call 01254 266620.

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Registered charity number 1143809

