**Tell us what you think about Age UK Bournemouth**

We would like to hear what you think about our services, what we do well and what we could do better. Also, though funding is tight, we are always keen to hear what new services you think we should be providing if we can get the funds to deliver them.

It would help us if you have a few minutes to answer the following questions then to return the form in the pre-paid envelope attached.

Sarah LLoyd

Chief Officer

1. What services do you receive from Age UK Bournemouth? (Please tick all that apply)

|  |  |
| --- | --- |
| Information and Advice |  |
| Foot Care |  |
| Day Services (Sutton Road Day Centre/ Ensbury pop-in) |  |
| Community Connections and/or befriending |  |
| Project Purple (courses and activities) |  |
| Help at home (Cleaning/gardening/shopping etc.) |  |
| Melodies for Memories |  |

1. How well does Age UK Bournemouth meet your needs (1 not very well; 5 very well)

1 2 3 4 5

1. What do we do well?
2. What could we do better?
3. What services would you like to see Age UK Bournemouth deliver that it does not currently offer?
4. Would you like to receive information about any of our services that you do not currently receive? If so please list them here and we will contact you. (see over for list of services)
5. We are soon going to restart our regular newsletter and would like to use this to keep you informed about our work. If you would like to receive this please tick the box here.

You can opt out of receiving this at any time later on if you wish.

To minimise costs we would like to send you the newsletter by email if possible. Please tell us your email address below if we can send you the newsletter in this format.

1. Would you like to hear about ways in which you can support our work? If so please tick the boxes below.

|  |  |
| --- | --- |
| Becoming a volunteer |  |
| Joining the Age UK Lottery |  |
| Donating clothes etc. to our shop |  |
| Becoming a regular donor through standing order |  |
| Leaving a gift in your will |  |

Please now let us have your details if you have asked us to send you information. We might also want to ask you more about your answers if you are happy to provide contact details.

Name……………………………………….....................................................................

Address………………………………………………………………………….....................

………………………………………………………..Post code…………..………….........

Email address……………………………………Telephone number…………………...

**Thank you for your time. Please return the form to us in the pre-paid envelope.**