**Quick Start Guide – Downloading Apps**

**What’s the jargon?**

* App - a computer program or software application designed to run on a tablet or mobile device

**What do I need?**

* an internet connection - either Wi-Fi or mobile data.
* A tablet or smartphone device, Apple, Android or Kindle
* A valid email address registered with the device and accessible
* Apples ‘AppStore’ app, (looks like a white ‘A’ made up with 3 bars in a blue square) Android ‘Play’ app, (a colourful triangle in a white square) Kindle ‘Appstore’ the word apps in black with the Amazon orange tick below in a white box.
* All should be found on your device’s home screen.

**What does it do?**

App Store apps manage safe apps and offer suggestions of apps that you may find useful or enjoy, also includes games, books and movies although some require payment.

**How do I add an app?**

Tapthe on App Store symbol on your device, You should now see current app suggestions, reviews of apps and apps your android/Apple thinks may interest you as a result of cookie activity. Use the search facility by tapping on the magnifying glass icon on the app screen then type in the name of the app or the general interest area, i.e. ‘Weather’, News, ‘Cookery’, ‘Gardening’  
If they do not appear in the list you can send them an invite via email or SMS which will invite them to join Skype and connect with you.   
In both cases you will have to wait for them to agree to connect before you can chat or call them.

**How do I choose an app for my advice?**

Once you have found an app you are interested in tap on the image or name to open a bigger description of it and reviews. This will confirm if the app is the official one or one that suits your needs be it a game or other app.

**How do I download my app?**

Tap on the ‘Get’ button on Apple devices or the ‘Install’ button on your Android devices.  
You may then be asked to confirm the email address linked to your device. Simply ‘ok’ this or follow the instructions to link and confirm this. Don’t be put off by this procedure. You should only need to do this once. If you are asked to add a payment card and the app is free just tap ‘skip’ at the bottom of the window that opened. Most of the best apps are free but often contain adverts that can be closed after a short period of time, usually 30 seconds. If an app has a cost this will be displayed on the install button. Some apps have payment options to remove adds or enhance content as you are using the app. These are optional are are easily ignored if you prefer to use the content for free.   
An animated circle will then slowly fill up indicating that your app is being downloaded and installed onto your device.

**Finally..**

You should have an icon/symbol on your device that when tapped will take you to the apps content. Explore and enjoy. If you don’t like the app deleting can be done on Apple devices by holding a finger on the app until it shakes and then tap the cross ‘X’ on it. On Android you will need to hold your finger on the app and after a second or two drag it to the ‘uninstall/remove’ word on your device.

**Note:** If in doubt google ‘Easy Tablet Help For Seniors’ and install this App on your device.