

ANNUAL REVIEW 2016-17



Mark Baker
CEO of Age UK Bristol

Despite a challenging funding environment, Age UK Bristol continues to provide the same high quality of services to older people in Bristol.

That's all thanks to our dedicated volunteers, staff, trustees and partners across the city.

But we also need funds to continue the work we are doing. Cuts to funding have left fewer services providing for more older people than ever before. If you could spare a few pounds a month, you can donate online at www.ageukbristol.org.uk or call us on 0117 929 7537.





Information and Advice
In the 2016/2017 financial year, our Information and Advice service secured an additional £1,443,426 in benefits for older people in Bristol.

Telephone befriending

Volunteer telephone befrienders call isolated older people for a chat once a week. It's a lifeline for many older people in the city, and helped 45 clients in 2016-17

IT courses
Four volunteers spent 50 hours each teaching small groups of 4-5 clients a time. A total of 48 clients were taught for 5-6 weeks, equalling a total of at least 480 hours tutoring.



Bristol Ageing Better

"We joined the BAB partnership when it was first set up – it was and still is a fantastic opportunity for charities and other organisations in Bristol to develop closer relationships, find out about each other's services and find ways of working closer together to reduce loneliness and isolation for older people in Bristol."
- Jennie Reed, Alive!

"The Support Worker [from Age UK Bristol] has worked with our client in a way that no-one from our housing association has ever been able to!"

Housing Support
The Housing Support team helped 149 vulnerable older people with their housing needs.

New Beginnings Day Centre

New Beginnings Day Centre offers older people a place to meet, make friends and have fun. From craft activities to cups of tea, it's an invaluable space for vulnerable older people. 58 clients had a placement, 32 new clients were taken on and eight volunteers helped to run the service.

Celebrating Age Festival
Returning for a 9th year, CAF saw older people and providers from around the city come together for a day of fun.



Improving later life in Bristol

Telephone Shopping
This year the Age UK Bristol Telephone Shopping service helped an average of 15 people each week.

The Footcare service offered over 1,000 appointments and saw around 450 clients.



Finance

Incoming resources

Incoming resources from charitable activities

2016-17

£1,073,411

2015-16

£1,239,999

Incoming resources from generated funds

Voluntary income

£306,272

£48,416

Activities for generating funds

£70,367

£77,028

Investment income

£14,083

£14,302

Total incoming resources

£1,464,133

£1,379,745

Resources expended

Charitable activities

£1,445,884

£1,014,519

Cost of generating voluntary income

£328

£183

Costs of insurance services

£52,387

£62,449

Governance costs

£7,210

£6,824

Total resources expended:

£1,498,599

£1,077,151

Net (outgoing) incoming resources for the year

£34,466

£302,594

Fund balances at 1 April

£489,735

£187,141

Fund balances at 31 March

£455,269

£489,735

We would like to thank all of our individual donors and grant funders for their support:



Age UK Bristol is a local charity, committed to working with and for older people in Bristol. We help older people to maintain their independence and quality of life.

www.ageukbristol.org.uk / (0117) 929 7537

Registered charity number 1042548. Company number 2984207

