

Housing support

Enabling people to live independently

Age UK Bristol

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Housing support is funded by Bristol City Council and offers support to people over 55 who live in Bristol

Housing Support

Housing Support is funded by Bristol City Council and offers housing-related support to people aged 55 and over who live within the boundaries of Bristol.

Its aim is to enable people to continue living independently through a responsive user-led approach that reflects individual housing support needs.

The main service is time-limited to a maximum of two years. An element of the service is specifically for older people who have become dependent on alcohol. We are able to offer support to these individuals for a longer period of time, should this be necessary (subject to financial assessment).

Applicants should:

- be over 55 years
- be in need of housing support to manage and sustain their housing
- have an existing form of tenure (e.g. own home or tenancy) or are seeking one.

How we can help

We support you by providing:

- assistance and advice on budgeting and managing finances
- income maximisation checks, completing benefit forms and follow-up
- dealing with correspondence
- help finding other accommodation
- resettlement activity including support to source furniture, funding and liaising with utility companies etc.
- advice and prompting on cleaning, hygiene and nutrition
- advice on security and safety of the home
- monitoring health and well-being.
- assistance to report maintenance issues, minor repairs etc.
- help with establishing and accessing other services and social networks.



Applicants will be prioritised on the following criteria:

- ability to meet the needs of the applicant
- level of housing need
- have no other significant support.

Referrals can be made by:

- health professionals
- social services
- tenancy support officers
- other agencies
- yourself
- family.

All referrals will be followed up by an assessment visit to determine their match with the criteria and the level of support required. On completion of an assessment, applicants will be placed on a waiting list and prioritised according to their degree of need.