

Suggest a street improvement

Bristol City Council welcomes ideas from residents to make walking and cycling safer and more enjoyable.



You can go online and view an interactive map of changes already suggested, and add your own, at: tinyurl.com/2n2d9xk8

You can also fill in a form at bristol.gov.uk/streets-travel/walking-cycling-suggestion, email transport.engagement@bristol.gov.uk Or call ☎ 0117 903 6449

All pedestrians are affected by pavement obstacles, but especially older people, or those with impaired vision, mobility difficulties, or learning disabilities.

Created in partnership with:



If you need this leaflet in **another language** or **format**, please contact us at **Kurt to advise number**

Pavements for Everyone

Making our pavements accessible, clean and safe

- common access issues
- who is responsible
- how to report obstacles and hazards
- how to suggest a street improvement



Report obstacles and hazards

Items on the pavement



Advertising boards

Shops, cafés and pubs are allowed one freestanding board (a-boards) each, and they must ensure they leave at least 1.8 metres of clear pavement for you to get past. If these rules aren't being followed, contact:

traffic@bristol.gov.uk or ☎ **0117 922 3209**



Trees and shrubs

If a tree has fallen, or there are overhanging branches causing a hazard, report it at

tinyurl.com/bdhuk9pv or ☎ **0117 922 2100**



Scaffolding, skips and building materials

These need a permit if on the highway. If they cause a hazard to pedestrians and mobility aid users, report it at

tinyurl.com/3h8kumr2 or ☎ **0117 922 2100**

Other obstacles or litter

You can report fly tipping, hazards or litter at:

tinyurl.com/v3d7du7d or ☎ **0117 922 2100**

Pavement parking



Parking on the pavement isn't illegal, but it is discouraged by the Highway Code. If a car is parked so that wheelchair users could not use the pavement, or emergency vehicles could not get through the road, report it at

tinyurl.com/d87ar75f or ☎ **0117 922 2100**

Report something that's broken

Damaged or unsafe pavement surfaces

Cracks, potholes, damaged drains or manhole covers



These will be repaired when spotted by the council, but you can help speed this up by reporting it. Please make a note of a house number, shop or pub/café so it can be located.

You can go online and upload a photo or description at **fixmystreet.bristol.gov.uk**

Alternatively, you can phone:

☎ **0117 922 2100** Monday to Friday, 8.30am to 6pm

☎ **0117 92 2050** at all other times

Signs and lamp posts

If a street light or road sign is flickering, not on at night or still on in the day, please report it at **fixmystreet.bristol.gov.uk**



The website will show you a map with all of the street lights so you can select the one that is broken

You can also report it by phoning the numbers above

You only need to do this once - it will be fixed within 20 working days, unless it is a cable fault which could take 6 weeks