

Age UK Bristol Befriending Services - Agency Referral Form

Age UK Bristol offers a telephone befriending to anyone over 50 living in Bristol who might be feeling isolated or alone. We are also developing opportunities for people to talk to or meet with peers, and link into local activities. Please indicate if you would also like to refer your client to the Peer-to-Peer project.

Please complete all sections of the form

Processing Client Data				
In order to run the befriending service, we need to store information about our clients. The law says that we must get their consent to do this. Everything on this form will be treated confidentially and their data will be treated in accordance with our Data Protection & Confidentiality Policy.				
The client being referred consents to Age UK Bristol recording personal information about them:	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>

Referring Agency	
Your Name:	
Your Organisation:	
Your Job Title:	
Telephone Number:	
Email Address:	

Client Personal Details			
Title:			
Forename:		Known as:	
Surname:			
Address & Postcode:			
Telephone Number:			
Email Address:			
Date of Birth:			

Client Emergency contact: Please can you provide details of a next of kin or an emergency contact. This will be used in line with our Data Protection policy and will be provided to the Befriending Volunteer in case of emergency

Name:

Relationship to you (e.g daughter or friend):

Telephone number:

Address & Postcode:

Do you have any medical conditions we need to be aware of?

No

Yes

Please provide details:

Client Needs: To help Age UK Bristol better understand your client's needs please provide the following information:

**What are your interests?
E.g. sport, gardening, craft**

Do you attend any regular groups, classes or activities in your local area?

No

Yes

Please provide details:

**Is there a group or activity you would be interested in finding out about?
E.g. local exercise class or reading group**

No

Yes

Please provide details:

Would you be interested in our Peer to Peer Project offering opportunities for older people to get involved in local activities and make links with others?

No

Yes

Are there any activities that you took part in before the pandemic that you would like to do again?	No	Yes	Please provide details:
Would you be interested in an online group?	No	Yes	
Would you be interested in a telephone group?	No	Yes	

Service					
Age UK Bristol offers befriending to alleviate feelings of isolation and loneliness. To assess the impact of the service we use the Campaign to End Loneliness scale. As such, please record the clients response to the following statements:					
I am content with my friendships and relationships	Yes		More or Less		No
I have enough people I feel comfortable asking for help at any time	Yes		More or Less		No
My relationships are as satisfying as I would want them to be	Yes		More or Less		No