



# A Guide to our Local Support and Services

- If you are 50+ and live in Bromsgrove, Redditch or Wyre Forest, then Age UK BRWF is here to help! As a local charity, our aim is to make North Worcestershire a better place for people to grow old, by delivering a range of local services aimed at promoting independence and enabling people to make the most of later life
- The following guide provides an overview of our support and services. For more information, please do get in touch with us and let us see how we can help!

## Our Information & Advice Team - 01527 570490

Service	Location/ Additional Information
<b>Our Information &amp; Advice Service</b> - our trained advisors offer help and support on a range of topics including social care, benefits and pensions advice, staying safe, warm and independent at home, as well as support for carers. <b>This is a free service</b> (donations welcomed).	<ul style="list-style-type: none"> <li>• This service is operates across North Worcestershire and is currently operating as a Telephone Service due to Covid-19</li> <li>• Home Visits and Outreach services will be re-instated once restrictions allow</li> </ul>
<b>Wheel Chair Loan Service</b> - Wheel Chairs available for a short-term loan. Charge £6 per week plus a refundable deposit of £50.00.	<ul style="list-style-type: none"> <li>• Wheel Chairs need to be collected from, and returned to, our Bromsgrove office</li> </ul>
Our <b>Trusted Traders Register</b> has been developed to help make life easier for local people who are seeking reliable and trustworthy tradespersons	<ul style="list-style-type: none"> <li>• The Traders Register is free to access. To request a copy please call our Team on <b>01527 570490</b></li> </ul>

## Our 'At Home' Team - 01527 570490

Service	Location/ Additional Information
Our <b>At Home Service</b> focuses upon supporting people to remain independent in their own homes and is ideal for anyone who just needs an extra hand to make life easier, whether it be housework or preparing meals, help with the shopping or collecting prescriptions, accompanying to an appointment, through to help with the garden and odd jobs around the home	<ul style="list-style-type: none"> <li>• We have Home Workers, Handypersons and Gardeners working across all three district</li> <li>• This is a chargeable service, but is non-profit making. For details of our charges please call our team on <b>01527 871840</b> or visit our website <b><a href="http://www.ageuk.org.uk/brwf/our-services/at-home-with-age-uk-brwf/">www.ageuk.org.uk/brwf/our-services/at-home-with-age-uk-brwf/</a></b></li> </ul>
<b>Community Foot Care Service</b> - Our trained Foot Care assistants provide a basic toe nail cutting service . This is a chargeable service and referral forms need to be signed by a GP or nurse	<ul style="list-style-type: none"> <li>• This service is available at Amphlett Hall (Bromsgrove) and the Tulip Tree Centre (Kidderminster). Visit our website, <b><a href="http://www.ageuk.org.uk/brwf/our-services/footcare/">www.ageuk.org.uk/brwf/our-services/footcare/</a></b> for details on how to access the service</li> </ul>

Contact Age UK BRWF on **01527 570490**, Monday - Friday, 9am - 4pm (a message service is available out-of-hours) or via email, **[enquiries@ageukbrwf.org.uk](mailto:enquiries@ageukbrwf.org.uk)**

# Staying Connected & Active Communities

Service	Location/ Additional Information
Our <b>Befriending Service</b> offers support to older people in their own home through regular visits or calls from a volunteer. As part of the service we also have <b>Befriending for the Bereaved</b> , offering friendship and support to those that are experiencing loss. This is a free service (donations welcomed).	<ul style="list-style-type: none"> <li>This service is operates across North Worcestershire and is currently operating as a Telephone Service due to Covid-19 (home visits will be re-instated once restrictions allow)</li> <li>A person can self-refer to this service by calling our team on <b>01527 570490</b></li> </ul>
<b>Community Dementia Support Service</b> - Our service connects a person living with dementia with one of our volunteers, offering friendship and understanding, as well as providing the opportunity to carry on doing the things that they enjoy (either out in the community or at home). To support our costs this is a chargeable service.	<ul style="list-style-type: none"> <li>To request a referral to this service, please contact Age <b>UK Worcester &amp; Malvern Hills</b> on <b>01905 724294</b> or <b>01684 560666</b></li> </ul>
<b>Age UK BRWF Computer Club</b> - For Beginners and those who have a little more understanding	<ul style="list-style-type: none"> <li>Sessions are held three times a week at Amphlett Hall (Bromsgrove) however the Club is currently suspended due to Covid-19. For more information visit <a href="http://www.ageuk.org.uk/brwf/activities-and-events/bromsgrove-activities-events/">www.ageuk.org.uk/brwf/activities-and-events/bromsgrove-activities-events/</a></li> </ul>
<b>Bromsgrove Men In Sheds</b> - The Sheds brings together people who want to share and learn new skills in a relaxed and friendly environment	<ul style="list-style-type: none"> <li>The Shed is located in Stoke Prior (Bromsgrove), however is currently suspended due to Covid-19. For more information visit <a href="http://www.ageuk.org.uk/brwf/activities-and-events/men-in-sheds/">www.ageuk.org.uk/brwf/activities-and-events/men-in-sheds/</a></li> </ul>
<b>Redditch Activities</b> - A variety of classes and activities (including Keep Fit, Tai Chi, Art Classes, Bowls and Tea Dance) are held at venues across Redditch	<ul style="list-style-type: none"> <li>Classes are currently suspended due to Covid-19. For more information visit <a href="http://www.ageuk.org.uk/brwf/activities-and-events/redditch-activities-events/">www.ageuk.org.uk/brwf/activities-and-events/redditch-activities-events/</a></li> </ul>
<b>Tulip Tree Friendship Group</b> - A variety of fun, social and therapeutic activities take place at his group, which meets weekly on a Tuesday afternoon	<ul style="list-style-type: none"> <li>The Group meet at the Tulip Tree Centre (Kidderminster) however the group is currently suspended due to Covid-19. For more information visit <a href="http://www.ageuk.org.uk/brwf/activities-and-events/wyre-forest-activities-events/">www.ageuk.org.uk/brwf/activities-and-events/wyre-forest-activities-events/</a></li> </ul>

## Volunteering for Age UK BRWF

- By **volunteering** for Age UK BRWF you can make a real difference to the lives of local older people living in North Worcestershire and enable us to continue providing services. For more information about our range of different volunteering opportunities, please visit our website ([www.ageuk.org.uk/brwf/get-involved/volunteer/](http://www.ageuk.org.uk/brwf/get-involved/volunteer/)) or call our team on **01527 570490**

## Age UK BRWF's Retail Operations

- As a self-funding charity our **Retail Operations** are an incredibly important part of the organisation. We have eight Charity Shops across North Worcestershire in addition to an Online Sales & Distribution Hub. For more information and to find your nearest shop, please visit our website ([www.ageuk.org.uk/brwf/shops/](http://www.ageuk.org.uk/brwf/shops/))

To find out more about services and/ or our work as a local charity

**Call 01527 570490**

Email: [enquiries@ageukbrwf.org.uk](mailto:enquiries@ageukbrwf.org.uk) Visit: [www.ageuk.org.uk/brwf](http://www.ageuk.org.uk/brwf)



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