



The Household Support Fund helps people experiencing immediate financial hardship to pay for food and household energy bills. We are working in partnership with Cambridgeshire County Council to help administer the Fund to enable local older people to receive some additional financial support.

The Support

- Financial support** is set at 4 claims of £110 per person/couple.
- Oil payments** are set at 2 claims per person/couple and will be made 6 months after the first claim (a copy of the receipt or invoice from the oil order following the last claim will be required as proof of the appropriate support spend). Anyone who receives the Hub core offer for oil will not receive the £110 in addition to the oil payment.
- The support** can be paid by BACS payments direct to your current account (not savings accounts or Nationwide accounts), Supermarket vouchers, cash out codes to a mobile, fuel top-ups to a mobile (except for British Gas, who are providing direct support to their customers). Support from the Fund will not be paid on the same day (payments take between 4 and 7 working days.)

Eligibility Criteria

- Born on or before** 31st April 1958.
- Income** no more than £24,876 per single person living alone, £34,494 per couple/joint application, including pensions and benefits.
- Savings** of up to £16,000 only

More information

- We ask** for bank account details to make the payment. However, we only ask for the account number, sort code and name which appears on the account. This information will allow a deposit to be made into the account but cannot give access to make a withdrawal of money from the account.
- Our staff will not** ask for the long bank card details or the security number on the card.
- Our staff will always** give their full name and contact details, so the caller can make enquiries to verify who we are.
- There are other methods** of receiving the support. Ask our staff.
- We can** talk to family members or carers.
- Peterborough Residents** need to contact the Citizens Advice Peterborough for support from HSF on Tel: 01733 447933

Contact Us

hsf@ageukcap.org.uk

Telephone: 01223 221929