

Telephone Befriending Co-ordinator 12 hours per week fixed term until 31st March 2021

Age UK Cambridgeshire & Peterborough (Age UKCAP) is an independent charitable organisation which exists to improve the quality of life for older people in the county.

The outbreak of the coronavirus and subsequent lockdown and restrictions have left many older people unable to go out or feel safe about having visitors in their home. This has resulted in many older people feeling lonely and isolated.

Age UKCAP has received numerous requests for telephone befriending and the number of requests is likely to increase in the winter months ahead.

Age UKCAP has set up a (temporary) COVID19 telephone wellbeing service to respond to these requests.

The Telephone Befriending Co-ordinator matches older people who are isolated and can subsequently feel lonely and would like a regular wellbeing call with a telephone volunteer. The Co-ordinator discusses individuals' needs by telephone, and manages and recruits telephone volunteers.

The Co-ordinator is the first point of contact for both older person and volunteer after the telephone match has been completed.

Salary £11.10 per hour

This post is preferably home based but can be based at Age UKCAP the Lindens, 86 Lincoln Road, Peterborough, PE1 2SN if this is not possible.

Closing date for applications: Friday 9 October 2020

Interviews: Friday 16 October via Zoom

The successful candidate will be required to undertake Disclosure and Barring Service check at ENHANCED level.

For an application pack or more information please contact:

Marcia Short via e-mail: recruitment@ageukcap.org.uk