

### Volunteer role description

Volunteer role: Hospital Link Volunteer  
Key contact:  
Time Commitment:  
Placement: Addenbrookes or Hinchingsbrooke Hospital

### **INTRODUCTION**

Age UK Cambridgeshire is an independent charitable organisation which exists to improve the life of older people in the county. The charity meets this objective by;

- Providing services
- Campaigning for a better deal for older people
- Working in partnership with other organisations
- Identifying, and finding new ways to meet new and changing needs

### **ROLE PURPOSE**

To be part of the volunteering activities supporting Age UK Cambridgeshire and Peterborough.

To assist Age UK Cambridgeshire and Peterborough in meeting the above objectives with the support of the team and the organisation, under the direction of XXX

### **Skills/Abilities and experience beneficial to the role**

Raising awareness of information, general services and activities which might be provided by Age UK Cambridgeshire and Peterborough, to the benefit of older people

Liaising with Wards, Accident and Emergency and Out-Patients departments to ensure appropriate information is available

Refilling leaflets and the general information racks with Age UK Cambridgeshire and Peterborough literature

Helping direct older people who are visiting or, have been an in-patient towards the appropriate Age UK Cambridgeshire service to support their needs

Taking part in any other awareness raising activities in support of Age UK Cambridgeshire within the hospital

Attend mandatory training sessions and supervision as required

To be aware of the issues affecting the lives of older people