

Volunteer shoppers

Age UK Cambridgeshire & Peterborough is an independent charitable organisation which exists to improve the quality of life for older people in the county.

Since the COVID-19 lockdown began, we have been inundated with requests from older people for support with their weekly shop. We are seeking volunteers to help us to shop for older people.

Volunteers will be asked to:

- Telephone the service user to ascertain what items are required (max of 25 items)
- Go to a local shop or supermarket to buy the items
- Ask for 2 receipts or take a photograph of the receipt
- Use their own bank card to purchase the items. Volunteers will be reimbursed within 24 hours of Age UK receiving the shopping receipt and the service user will be invoiced by Age UK for the shopping.
- Deliver the shopping to the service user.

In most cases, shopping items and the receipt will be left on the doorstep so that the service user can take the items into their property themselves. In some cases, the service user may need help to put the shopping away, so the volunteer would need to enter the property to assist with this.

Volunteers will be given a supply of the following PPE: face masks, disposable gloves and anti-bac hand gel. Volunteers will also be given a mileage expense form, so that they can claim their mileage for the shopping journey at 25p per mile. This claim will be processed monthly.

Volunteers will be required to undertake a Disclosure and Barring Service check at ENHANCED level.

For more information, please email: shopping@ageukcap.org.uk