

Warden Service Volunteer role description

Volunteer role: Warden Service Volunteer
Key contact: The Scheme Warden
Placement: Various locations across the County
Time Commitment:
DBS check level: Basic level check plus 2 satisfactory references

Training required: AgeUK induction training is mandatory and you will not start your role with us prior to completing that. There may be additional service specific training required. There after volunteers are expected to attend at least 2 team/volunteer meetings per year to share experiences and receive training, support and direction from an organised event

INTRODUCTION

AgeUK Cambridgeshire is an independent charitable organisation which exists to improve the life of older people in the county. The charity meets this objective by;

- Providing services
- Campaigning for a better deal for older people
- Working in partnership with other organisations
- Identifying, and finding new ways to meet new and changing needs

ROLE PURPOSE

To be able to spend some quality time with clients, to carry out various tasks that they might need. For example; take them shopping, out for a coffee and attend appointments.

Skills/Abilities and experience beneficial to the role

A real desire to make a difference to people's lives but you may also have:

- An ability to work as a team member together with a friendly and enthusiastic and friendly approach
- An understanding of the need for an older person to have some time to do something they cannot do alone.
- Be reliable and committed to working with an individual with an ability to empathise and engage with the need to be as independent as possible regardless of cultural or social background
- To have good communication skills

Tasks/responsibilities

- Taking client out in the community who aren't able to do this alone, to help increase their confidence. Always speaking to their AGE UK contact prior to this.
- Spending quality time with the client, helping them to write things such as Christmas cards, birthday cards etc. as they can find this difficult
- To carry out reviews for the services and gaining feedback from events that have taken place
- To accept the supervision, direction and support offered by Age UK CAP
- Raising awareness of general services and activities which might be provided by Age UK CAP or others, to the benefit of older people and their families