**Charity Boutique Volunteer**

Raising funds for vital services

The Charity Boutique is a busy, friendly place in Leather Lane. It raises vital funds for the organisation, helping us to continue our work providing life-enhancing services for older people in Camden. It is a place where people find pre-loved furniture, vintage clothes, designer labels and unusual books and accessories.

**In this role you will help to:**

* Be a key member of our volunteer team that supports the shop manager in making the space a welcoming place that people want to visit and support.
* Prepare donations for sale, including sorting and labelling.
* Maintain cleanliness in the shop.
* Keep a standard of customer service and sales.

**We are looking for people who:**

* Have an interest in the world of fashion, knowledgeable about books, or other specialist areas**.**
* Will enjoy helping with the full range tasks in the shop.
* Enjoy dealing with people and making them feel welcome.
* Want to work as part of a team.
* Enjoy being busy.
* Have a basic level of numeracy.
* Are reliable and trustworthy.
* Are willing to volunteer within our policies designed to keep older people safe.
* Will respect the boundaries of the role.

**Hours of volunteering**

The shop is open Monday-Friday 10:30-4pm. The hours you volunteer will be agreed with the shop manager

**We will give you:**

* Induction to the shop with the shop manager
* Support to do your role
* Regular feedback meetings with an identified member of staff
* The opportunity to meet other volunteers
* Expenses that cover your out-of-pocket costs whilst volunteering with us, e.g. travel costs.

**If you are interested, we will ask you to**

* Complete our volunteer application form
* Meet us for a chat about the role and what you will bring to it
* Join us for a trial session in the shop so you can find out what it is like
* Supply us with two referees
* We will also ask you to agree to follow our procedures that ensure the shop is a safe and welcoming place

You can find out more about Age UK Camden here:

[www.ageukcamden.org.uk](http://www.ageukcamden.org.uk)