Volunteer Role:



Scams Awareness

Give Local • Help

Project:	Older Persons Scams Awareness & Aftercare Project
	Over 50% of older people have been targeted by scammers. You can help them fight back.
	Our project raises awareness of scams with older people to empower them to spot, avoid and report scams. It provides much needed aftercare support to older people who have been victims of scams.
	The project is run in partnership with Cheshire East Council Trading Standards.
	Find more information about the project on our website at: https://www.ageuk.org.uk/cheshireeast/our-services/scams-awareness/
Location(s):	From home and in the local community based in north Cheshire East.
Role and tasks summary:	 Share information about fraud with the project and with older people in your local community. Prepare resources for awareness-raising sessions. Help out and talk to people at awareness-raising sessions. Visit older people to raise their awareness of fraud and how to avoid becoming a victim of fraud.
Time Commitment:	It's a flexible role. Part of it can be done from home and fit in around your life. Awareness-raising sessions happen during the day, in the evening and occasionally at weekends.
	You can volunteer from as little as an hour a week, to however much time you would like to give. We ask that volunteers visiting older people commit to at least one visit a month.
	All the Scams Awareness Champions meet four times a year to get to know each other and for further updates.
Skills/Qualifications:	You'll have knowledge of scams or an interest in finding out more about them.
	You'll have contacts with older people in your local community – either face to face or online.
	You'll enjoy listening and talking to people, on the phone, online or in person.

	Our Champions share information with people who may be vulnerable to scams, so you'll need to be well organised, reliable and trustworthy. Being able to use email, texts and social media would be great, but not essential.
Training Provided:	Our Champions receive an induction and complete online scams awareness training when they start. There is regular training and updates, as required.
Expenses Reimbursed:	Yes, both travel and out-of-pocket expenses
Benefits to volunteer:	It's a great way to keep up to date with scams for yourself, family and friends and to help older people in your local community. You will gain useful work experience for a recognised, valued and effective charity.
Application Procedure:	Informal chat, application form submitted, trial period, then formal induction.
DBS Check required:	Yes
References:	Yes
Trial Period:	To be agreed between volunteer and Project Manager.