

# Volunteer Role:

## Retail Volunteer

<b>Project:</b>	<b>Charity Shop</b> Age UK Cheshire East chain of shops throughout Cheshire East helps to raise the necessary funds to provide vital services for those over 50
<b>Location(s):</b>	Macclesfield, Knutsford, Poynton and Alderley Edge
<b>Role summary:</b>	To assist in the smooth running of the shop, from stock preparation to customer service
<b>Range of tasks:</b>	<u>Sales Floor</u> : Customer service / helping customers with enquiries Dealing with payments (operating the till) Tidying the sales floor / Helping with displays  <u>Back Room:</u> Sorting donated stock Pricing donated stock PAT testing electrical goods Steaming garments Researching items on the internet
<b>Time Commitment:</b>	Morning session 9:30am-1:30pm Afternoon session 1pm – 4:30pm Sessions available Monday to Saturday
<b>Skills/Qualifications:</b>	Good with people Well organised, reliable and trustworthy Basic numeracy Customer service skills Knowledge/interest in: Books, Vintage objects, Records, Toys, Jewellery, Cameras or Art works
<b>Training Provided:</b>	Yes
<b>Expenses Reimbursed :</b>	Yes, both travel and out-of-pocket expenses
<b>Benefits to volunteer:</b>	Make a real difference to the lives of local older people, gain valuable work experience and meet a wide variety of people.
<b>Application Procedure:</b>	Informal chat, application form submitted, trial session, then formal induction.
<b>DBS Check required:</b>	No
<b>References:</b>	No
<b>Trial Period:</b>	To be agreed between volunteer and the shop manager

### About Age UK Cheshire East

Age UK Cheshire East is an independent local charity in Cheshire East, supporting people in later life. The charity was established in 1988 and is well placed to meet the growing demand for services and projects that support one of most rapidly increasing older populations in the UK.