

2020 Coach Trip Booking Terms & Conditions

Interested parties are able to register their interest in a particular trip, by providing passenger details and contact information to make an initial reservation. Personal details are only taken for the purpose of contacting you and will not be shared outside of Age UK Cheshire. We will require a signature for consent of recording your personal details. This booking serves to give Age UK Cheshire an indication of the level of interest but does not constitute a booking. **In order to confirm a reservation, passengers will need to contact the office on 01606 720430 to make a payment in full 6 weeks before the trip in order to confirm their place.**

Payment can be made by cash, cheque (payable to **Age UK Cheshire**) or debit or credit card. Cash can be received at Castle Community Centre, Barbers Lane, off Queensgate, Castle, Northwich, Cheshire CW8 1DT. Card payments can be made in person at Castle Community Centre or by telephone 01606 720430. Should passengers need to cancel their trip once paid, a coach fee refund may be due depending on the notice period as outlined below:

Notice Period	Refund
More than 10 working days before the trip	100%
5-10 working days before the trip	Transfer to a future Age UK Cheshire coach trip of equal or lower value
Less than 5 working days before the trip	No refund given

Please Note: working days are Monday to Friday

In addition to the above it should be noted that where tickets have been purchased eg theatre or entrance tickets, these are **non-refundable**. We are happy to transfer these to a passenger of your choice who may be able to go in your place.

Seat reservations are taken where there is a medical need **only**. Age UK Cheshire will endeavour to accommodate seat requests; however these cannot be guaranteed. **Please ensure that it is made clear when booking of this need.** We are however, **unable** to reserve seats so that friendship groups can sit together. Mobility aids may be taken. Pets are not permitted on the coach with the exception of disability assistance dogs.

Whilst passengers may bring their own snacks and drinks on the trip, coach companies politely request that these are not consumed on the coach itself unless you have been advised differently by a member of Age UK Cheshire staff. We also ask for respect and consideration of all other passengers to be shown at all times.

Please arrive at least **10 minutes** early for your pickup, we have a strict timetable to adhere to. Age UK Cheshire policy states we **do not** wait for late passengers as this will have an impact on all other passengers and will affect the days itinerary.

Age UK Cheshire trips have a representative on the coach and contact details of this person are given out on the trip in the event of being required during the trip. Our representative, however, **does not** extend to care, and passengers are required to be independent on the trip or bring a friend/relative/carer with them. Some destinations may offer discount for carers as long as evidence is provided of the carer's position. Age UK Cheshire may, at their discretion, refuse a reservation.

We may take photographs during the coach trip for marketing purposes - please advise a member of Age UK Cheshire staff if you do not wish to take part in this.

Prices are correct at the time of printing but may be subject to change. In the event of unforeseen circumstances, Age UK Cheshire reserves the right to amend or cancel a trip. We will make every effort to keep these to a minimum.



<https://www.facebook.com/AgeUKCheshire>



<https://www.ageuk.org.uk/cheshire>



Age UK Cheshire@AgeUKCheshire



ccc@ageukcheshire.org.uk



COACH TRIP BOOKING FORM 2020

Please indicate the number of passengers for your booking

Passenger 1. Full Name

(Forename & Surname): Date of birth:

Address:

.....

..... Postcode:

Tel No: Mobile:

Email address: (using email saves costs for Age UK Cheshire)

.....

Emergency Contact No: Name:

Reserved seat required? (medical need only) Please specify:

Pick Up point: (Please circle) **Hartford** **Verdin Park** **Middlewich** **Winsford**

Please sign below - I give my legal consent to Age Uk Cheshire to hold information about me for the purpose of Coach Trips.

Signature:

I give permission for my photograph to be taken and understand these images may be used for display and marketing publicity purposes and may appear on online media.

Signature:

		Please tick trip(s) you would like to go on
Wed 5 Feb	Wedgwood tour and afternoon tea	
Thur 12 Mar	The King & I, Liverpool Empire	
Tues 17 Mar	St Patrick's Day at Oswaldtwistle Mills	
Wed 1 April	We will Rock You, Liverpool Empire	
Thur 23 Apr	Harrogate Flower show & Town	please indicate which Town or Flower
Thur 7 May	Mamma Mia! At the Liverpool Empire	
Mon 18 May	Skipton Market	
Fri 12 Jun	Llandudno	
Wed 24 June	Lancaster Canal Aqueduct boat cruise	
Mon 13 th Jul	Portmeirion village	
Tues 18 Aug	Bridgenorth steam train to Kidderminster	
Thur 10 Sept	Stratford-upon-Avon	
Wed 14 Oct	Bury Market	
Mon 23 Nov	Chatsworth Christmas Markets	
Mon 30 th Nov	Christmas Party—Rivington Hall Barn	

Date Booking Taken:

Date on spreadsheet:

Date put on CLOG & ID:

Passenger 2. Full Name

(Forename & Surname): **Date of birth:**

Address:

.....
..... **Postcode:**

Tel No: **Mobile:**

Email address: (using email saves costs for Age UK Cheshire)

.....

Emergency Contact No: **Name:**

Reserved seat required? (medical need only) Please specify:

Pick Up point: (Please circle) Hartford Verdin Park Middlewich Winsford

Please sign below - I give my legal consent to Age Uk Cheshire to hold information about me for the purpose of Coach Trips.

Signature:

I give permission for my photograph to be taken and understand these images may be used for display and marketing publicity purposes and may appear on online media.

Signature:

Passenger 3. Full Name

(Forename & Surname): **Date of birth:**

Address:

.....
..... **Postcode:**

Tel No: **Mobile:**

Email address: (using email saves costs for Age UK Cheshire)

.....

Emergency Contact No: **Name:**

Reserved seat required? (medical need only) Please specify:

Pick Up point: (Please circle) Hartford Verdin Park Middlewich Winsford

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Signature:

I give permission for my photograph to be taken and understand these images may be used for display and marketing publicity purposes and may appear on online media.

Signature:

Passenger 4. Full Name

(Forename & Surname): **Date of birth:**

Address:

.....
..... **Postcode:**

Tel No: **Mobile:**

Email address: (using email saves costs for Age UK Cheshire)

.....

Emergency Contact No: **Name:**

Reserved seat required? (medical need only) Please specify:

Pick Up point: (Please circle) Hartford Verdin Park Middlewich Winsford

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Signature:

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Signature:

Continue on separate paper and please attach if necessary



Wed 5 Feb	Wedgwood China Factory and Museum Tour including afternoon tea. Wedgwood China is world-class. There will be time to visit the factory shop.	£39	Please pay by 04/12/19 (due to Christmas period)
Thur 12 Mar	The King & I at the Liverpool Empire. The multi-award winning musical featuring a company of over 50 world-class performers and a full-scale orchestra.	£53	Please pay for tickets Immediately. Balance by 30/01/2020
Tues 17 Mar	St Patrick's Day at Oswaldtwistle Mills. An Irish themed lunch followed by entertainment and time to shop in the Mills.	£38	Please pay by 04/02/20
Wed 1 April	We Will Rock You at the Liverpool Empire. Smash hit musical by Queen and Ben Elton . Featuring some of Queen's greatest hits, including <i>Radio Ga Ga</i> , <i>Killer Queen</i> , and, of course, <i>We Will Rock You!</i>	£49	Please pay tickets immediately Balance by 19/2/2020
Thur 23 Apr	The Spring Flower show at Harrogate or spend free time in Harrogate Town . The flower show is one of the premier shows in the country—lots of gardening ideas, excellent displays and celebrity talks. Harrogate is a beautiful town to visit and don't forget you can call into Betty's for afternoon tea. We will take a short convenience stop enroute **	£43 FS £23 Town	Please pay Flower Show Tickets by 27/02/2020 Please pay balance and town by 12/03/20
Thur 7 May	Mamma Mia! At the Liverpool Empire. Whatever age you are, you can't help but have the time of your life at this exhilarating musical.	£49	Please pay tickets by 03/01/2020 Balance by 27/03/2020
Mon 18 May	Skipton — wander around the town and the market. You can also take a trip on the Canal or visit the Castle. We will take a short convenience stop <i>enroute</i> . **	£22	Please pay by 06/04/2020
Fri 12 Jun	Llandudno — the summer favourite !!!	£20	Please pay by 01/05/2020
Wed 24 Jun	Lancaster Canal Aqueduct boat cruise. Choose between a fish and chip lunch cruise or a cruise without lunch. There will be free time in Lancaster on both options.	£40 with Lunch or £31 without	Please pay by 13/05/2020
Mon 13 Jul	Portmeirion Village. Visit the beautiful Italianate village built by Sir Clough Williams-Ellis and used in the TV series "The Prisoner". Wander around the stunning gardens. We will take a short convenience stop enroute at Betws-y-Coed. **	£36	Please pay by 01/06/2020
Tues 18 Aug	Bridgenorth with free time and then a steam train ride to Kidderminster, where the coach will be waiting for us to bring us back home.	£36	Please pay by 07/07/2020
Thur 10 Sept	Stratford-upon-Avon. Free time to enjoy this historic town; birthplace of William Shakespeare. **	£26	Please pay by 30/07/2020
Wed 14 Oct	Bury Market —another favourite place to visit	£19	Please pay by 2/09/2020
Mon 23 Nov	Chatsworth Christmas Markets. Set in the grounds of Chatsworth House. The entrance price includes access to the house to see the fabulous decorations	£41	Please pay by 12/10/2020
Mon 30 Nov	Christmas Party—Rivington Hall Barn	TBC	Please pay by 19/10/2020

Note ** This trip will need an early start . Please read our terms and conditions of booking.