



# Community Gateway

The Community Gateway is a collaborative network for everyone - providing access to a wide range of telephone, face-to-face, and place-based support. These figures highlight the incredible impact the Community Gateway continues to make across Cornwall.

It starts with a conversation

**48,198**

**connections**

calls, emails, and contacts received by the Community Gateway



You matter

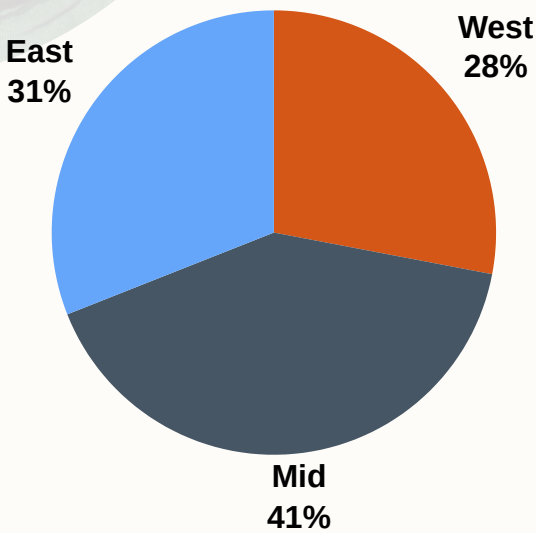
**6,814**

**support plans**

personal and anticipatory intervention plans for support following contact with Community Gateway



## Working across Cornwall



The Gateway builds on existing partnerships to provide seamless support across Cornwall.



**01872 266383**

gateway@ageukcornwall.org.uk

Providing support and advice.  
8am - 8pm, 7 days a week, 365 days a year

“

*This has been the best call I have made this year, your support has been fantastic. We will sleep much easier tonight. Thank you*



[www.cornwallvsf.org/  
communitygateway](http://www.cornwallvsf.org/communitygateway)



# Your Community Gateway

Real-time data has been collected throughout delivery, highlighting that the Community Gateway has become an established pathway for referrals, advice, information and support.

## Responsive and flexible

**96%**

**% of personalised support plans commenced within 72 hrs**



“

*The Gateway has been a lifeline for many of my clients, I refer to them directly and they put the building blocks in place.*

*Adult Social Care*

## Placed based support

**3034**

**referrals via Health and Social Care electronic pathways**

**22%**

**of total connections supported through place-based locality leads and hubs**

**1.4 million**

**of additional funding for benefit support, personal health budgets, & household support grants**

## The Gateway Network

The Community Gateway is a unique network of over 60 organisations - below are a few of the highly skilled, experienced, caring, and professional people who help make a difference.



## Stories from the Gateway

We have collected case studies, quotes and community stories that showcase the impact of the Gateway. Please click on the links below to read them.

[What you told us](#)

[Community stories](#)

