

People



- ◇ 14,619 calls to our Helpline
- ◇ 35,634 calls to our Transport Helpline
- ◇ £ 862,924 gained in Annual Benefits for clients
- ◇ 98% of people calling our Helplines were satisfied with our service
- ◇ Cornwall Link has 600 community listings, 27,957 views and 1,250 members

Developing Partnerships



- ◇ Macmillan Cancer Support
- ◇ Inclusion Matters
- ◇ Inclusivity Project
- ◇ Cornwall Link
- ◇ The 4C's Campaign
- ◇ Interreg Europe
- ◇ Cornwall Council
- ◇ Cornwall's Veterans (VSNBF)

Our Team



- ◇ Over 320 Volunteers & staff deployed to support people
- ◇ Regular monthly briefings
- ◇ Wellbeing and Mental Health Support for all teams
- ◇ H&S protocols & PPE guidance for all services
- ◇ Recruited 25 new staff
- ◇ Developed a network of Community Hubs

Our Community Impact



- ◇ Our Transport Services completed 67,658 journeys



- ◇ 41,696 trips for Supported Travel
- ◇ Over 30,000 people helped to receive Vaccinations



- ◇ 9,734 sessions at our Community Hubs
- ◇ Over 2,000 Meals prepared
- ◇ Over 500 enquiries for Step into Wellness Programme



- ◇ Our Electric Vehicles have completed 6,150 Health & Wellbeing trips



- ◇ 6,317 hrs Home Support
- ◇ 1,525 hrs Gardening
- ◇ 913 hrs Companionship
- ◇ 525 hrs Outreach



- ◇ 62 Veterans supported
- ◇ 210 Clients helped via our Macmillan Cancer Service

Over 55,000 people supported across Cornwall