

Truro Day Centre

As many of you are aware, Truro Day Centre is scheduled for closure at the end of November. This follows a carefully considered review process which asked for feedback from clients, stakeholders, volunteers & staff to help us shape & inform our decision on the future of the Centre, and ensure all our clients are supported by a sustainable day service that we can all be proud of for years to come.

Due to the tremendous efforts of Mandine Auchinachie and her team, we have now assessed over 20 alternative venues. And with the support offered by Falmouth, St Austell & Newquay Day Centres, our Transport department and the community, we are pleased to confirm that the vast majority of individuals who were supported by Truro Day Centre, have now been found alternatives. Our priority is to ensure everyone is supported by the end of November.

The Charity has now concluded it's staff consultation, and is in the process of finalising the next steps with all staff involved.

Our Future

We want to thank the many wonderful people & organisations that have offered their support, time & resources during this process of change. Our aim is to create fun, safe & stimulating environments that offer a wide menu of support options, ultimately meaning a more tailored approach to the needs of each individual.

All available resources are being applied to offer exciting new day activities & venues that enhance day support in Cornwall, making them accessible to more in the community. We truly believe this is an exciting period for the future of Day support that we provide in Cornwall. We are committed to be at the forefront of change, ensuring that the

continuity of care to our clients is paramount in all decisions made.

We are certainly on our way to achieving these goals, especially with the help from supporting organisations & community partnerships. We are now beginning to think creatively about stimulation and activities from a wide variety of venues that allow a more flexible offer in Cornwall.

By working in partnership with the local community, developing models of care, we have now placed 34 individuals in Falmouth & St Austell Day Centres, 22 individuals in Cafe Chaos & 2 individuals at Newquay Day Centre. We have also arranged monthly lunches at Victoria Inn & taster days at Truro Methodist Church.

We would like to thank just some of our partners; **Cornwall Rural Community Charity, Truro City Council, Cafe Chaos, Truro Methodist Church, Victoria Inn**, not forgetting, the tremendous support offered by **Newquay, Falmouth & St Austell Day Centres.**

Lastly we want to thank our **amazing staff & volunteers** that continue to create sustainable services.



New Roles

The feedback gained from clients, staff & volunteers during the consultation process has helped shape our vision for the future, and subsequently we have identified two new roles that will help explore & develop a wide menu of support. This support stretches from the enhanced building-based care that we offer in Newquay, Falmouth and St Austell to day activities & sessions that take place in different venues.

The new roles, to aid development through to operation, are as follows:

Day Activities Co-ordinator

This role is an innovative position that develops stimulating, supportive & welcoming environments within our day services, and enhances holistic activities to benefit the individual's needs.

The Co-ordinator will develop partnerships and community networks: Actively working with local agencies, professionals and community groups, promoting joint initiatives which enhance people's lives; enabling the delivery of services that meet the needs and aspirations of the community.

During the consultation process, we identified the need for a role that actively involves clients who use day services in all decision making and the planning of initiatives which enhance their lives. We aim to encourage and empower individuals to participate fully in their communities and come together, enabling their voices to be heard and recognised.

Day Activities Facilitator

To support the Day Activities Co-ordinator in actively involving people that use day services through participation in new & existing activities and being responsive to the needs of the individual clients. The facilitator will also provide holistic support according to an individual's own needs and care goals as described in their Day Care support plan.

We are confident that these new innovative roles, our ambition of working in partnership with the local community and developing models of care that support & meet individual needs will form a foundation of day care in Cornwall that we can all be proud of.

Contact us

Any new enquiries and suggestions for Day Service support are always welcome. Please don't hesitate to contact us on:

daycentrefeedback@ageukcornwall.org.uk
or

If you would like further information on any of our services, please contact our Helpline on:
01872 266383