



People

- ♦ <u>14,619</u> calls to our Helpline
- ♦ 35,634 calls to our Transport Helpline



- £ 862,924 gained in Annual Benefits for clients
- 98% of people calling our Helplines were satisfied with our service
- Cornwall Link has <u>600</u>
 community listings, <u>27,957</u>
 views and 1,250 members

Developing Partnerships

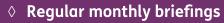
- **♦ Macmillan Cancer Support**
- **◊ Inclusion Matters**
- **◊ Inclusivity Project**



- Cornwall Link
- ♦ The 4C's Campaign
- **◊ Interreg Europe**
- **♦ Cornwall Council**
- **◊ Cornwall's Veterans (VSNBF)**

Jan 1st - Dec 31st Our Impact in 2021 Our Team







- Wellbeing and Mental Health Support for all teams
- H&S protocols & PPE quidance for all services
- ♦ Recruited 25 new staff
- Developed a network of Community Hubs

Our Community Impact



Our Transport Services completed <u>67,658</u> journeys



- ♦ 41,696 trips for Supported Travel
- Over <u>30,000</u> people helped to receive Vaccinations



- 9,734 sessions at our Community Hubs
- Over <u>2,000 Meals prepared</u>



- Over <u>500</u> enquiries for Step into Wellness Programme
- Our Electric Vehicles have completed <u>6,150</u> Health & Wellbeing trips



6,317 hrs Home Support
 1,525 hrs Gardening
 913 hrs Companionship
 525 hrs Outreach



- <u>62</u> Veterans supported
- 210 Clients helped via our Macmillan Cancer Service

Over 55,000 people supported across Cornwall