

TRANSPORT ACCESS PEOPLE - TAP

TAP (Transport Access People) arrange door-to-door transport for people who have difficulty accessing other forms of transport in Cornwall and South Devon.

We specialise in non-emergency healthcare journeys, such as; Renal, Cardio, Vaccinations, Ophthalmology, GP appointments and more.

67,658

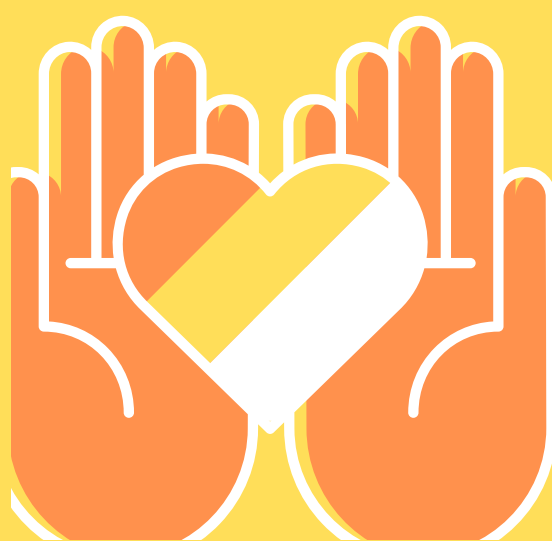
THE TOTAL NUMBER OF JOURNEYS COMPLETED

4,000+

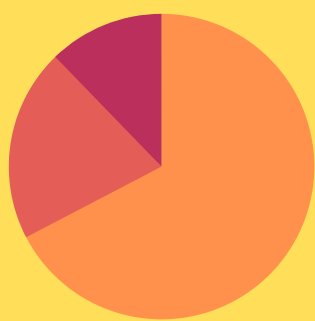
PEOPLE SUPPORTED



"Your volunteer driver is superb! Three times per week he takes me to Bodmin Renal - talking to me and making sure I arrive home safely - please thank him for always being there"



Transport Access People (TAP) are a subsidiary of Age UK Cornwall and The Isles of Scilly. We provide a Community Transport service throughout Cornwall & Devon. We have a fleet of Accessible Electric Vehicles, Minibuses, and 110 Volunteer Car drivers. We have been successfully operating since 2002.



41,696 ESSENTIAL HEALTH TRIPS

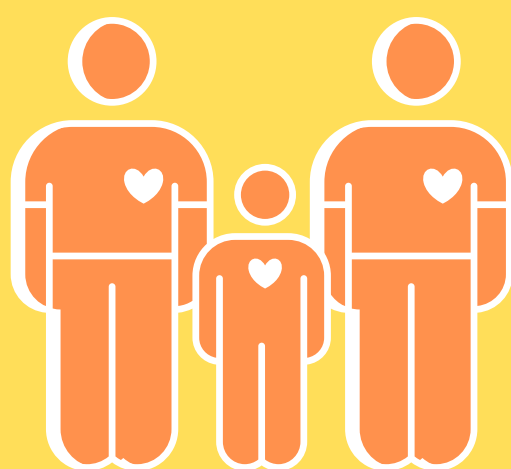
In 2021, we provided over 3,500 social & dial-a-ride journeys, received 17,036 bookings for our paid-for services and helped people get to 41,696 essential health appointments.



98% COMPLETION RATE

2021 was one of the most challenging years for TAP. However, we still had a 98% completion rate for all supported travel bookings. Our Transport Helpline received 35,634 phone calls.

HELPING THE COMMUNITY



We provide several dial-a-ride & minibus services throughout Cornwall - we also have a transport service on the Isles of Scilly, called the Buzza Bus.

In 2021, the Buzza Bus helped 200 people complete over 5,376 journeys. We also welcomed 827 bookings for our dial-a-ride services

Call TAP today on 01872 223388
www.ageuk.org.uk/cornwall