

My Volunteer View 2019 Results

What best describes your volunteer role?

Total	Befriending in a group	Befriending in someone's home	Bereavement Group	Community Navigator or Day Centre Macmillan	Diabetes	Driving / TAP	Office / Administration
69	2 3%	13 19%	0 0%	2 3%	14 20%	3 4%	29 42%
							6 9%

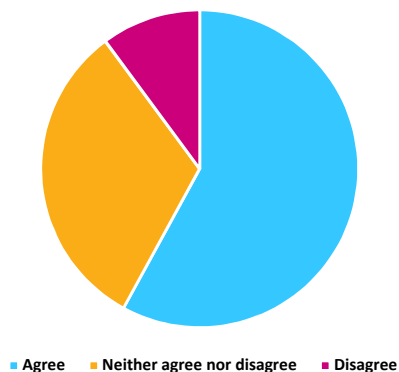
How long have you volunteered for us?

	Less than a year	1-5 years	5-10 years	Over 10 years
	9%	41%	28%	23%

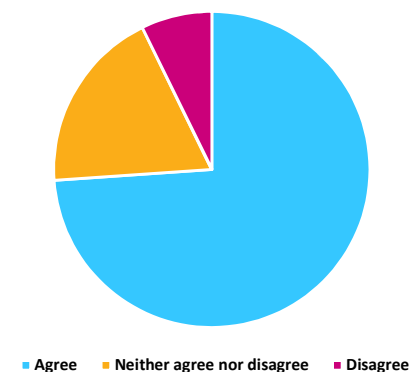
Training

	Agree	Neither agree nor disagree	Disagree
I have had the training & development opportunities I need	58%	32%	10%
I have the support I need to carry out my role	74%	19%	7%

I have had the training & development opportunities I need

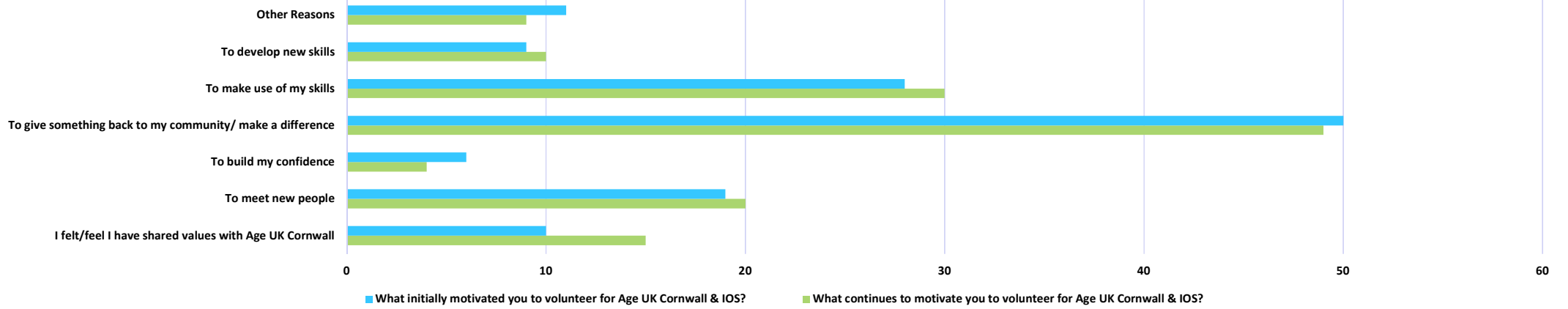


I have the support I need to carry out my role

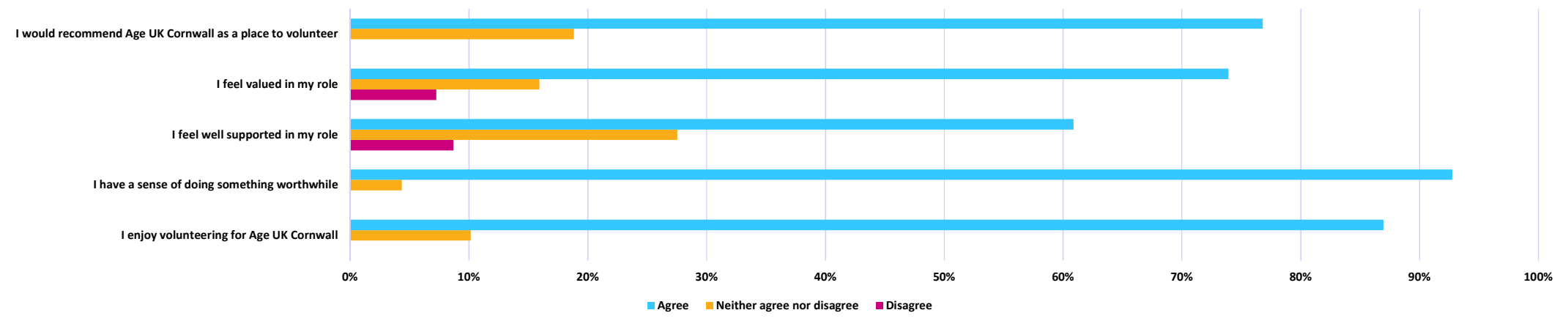


The Volunteer Experience

	I was/am committed to the work Age UK Cornwall is doing	I felt/feel I have shared values with Age UK Cornwall	To meet new people	To build my confidence	To give something back to my community/ make a difference	To make use of my skills	To develop new skills	Other Reasons
What initially motivated you to volunteer for Age UK Cornwall & IOS?	10	10	19	6	50	28	9	11
What continues to motivate you to volunteer for Age UK Cornwall & IOS?	20	15	20	4	49	30	10	9

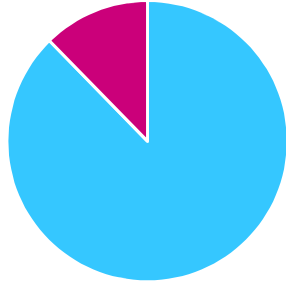


	Agree	Neither agree nor disagree	Disagree
I enjoy volunteering for Age UK Cornwall	87%	10%	0%
I have a sense of doing something worthwhile	93%	4%	0%
I feel well supported in my role	61%	28%	9%
I feel valued in my role	74%	16%	7%
I would recommend Age UK Cornwall as a place to volunteer	77%	19%	0%



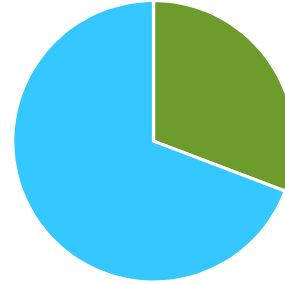
Wellbeing	Yes	No	
Do you know how to access support if you are facing challenges?	83%	12%	
Have you accessed support from us in the past via a planned meeting with a member of the team or other means?	20	45	
If you have assessed support were you satisfied that it met your needs?	80%	10%	
	Yes	Don't know/ Prefer not to say	No
		10%	10%

Do you know how to access support if you are facing challenges?



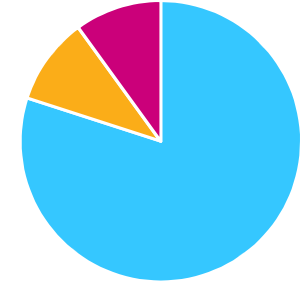
■ Yes ■ No

Have you accessed support from us in the past via a planned meeting with a member of the team or other means?



■ Yes ■ No

If you have assessed support were you satisfied that it met your needs?



■ Yes ■ Don't know/ Prefer not to say ■ No