

# CODE OF CONDUCT

Our Code of Conduct provides a framework for our charity, our behaviours, and our work with others. Our trustees, volunteers, and staff are fully committed to this framework.

## **Behaviour**

always act professionally, being accountable for your actions or omissions.

## **Communicate**

in an open, respectful, and effective way - enabling people to feel valued, included, and supported.

## **Kindness**

be compassionate, caring and kind to yourself and each other. Treating everyone with dignity, fairness, and respect for difference.

## **Quality**

continually improve and review the quality of our services to inspire people and communities to age well.

## **Sustainability**

be mindful that we all contribute to the sustainability of the charity, financially and through our interactions with our environment and communities.

## **Teamwork**

work collaboratively with our colleagues and partners to achieve our objectives and make a difference.

## **Wellbeing**

to promote wellness for ourselves, each other, and our organisations.