

Age UK Coventry & Warwickshire has achieved the Charity Quality Standard for local Age UKs in England

This certificate is valid from 13 December 2022 to 13 December 2025
and remains valid subject to satisfactory annual reviews



Toby Strauss
Chair
Age UK



Paula Bee
Chair
Age England Association



Our commitment to quality



Our commitment to quality

Age UK Coventry and Warwickshire is proud to hold the Age UK Charity Quality Standard.

This Standard requires us to demonstrate that we:

- ensure the safety and wellbeing of older people.
- value diversity and promote equity and inclusion.
- protect people's data and ensure there are no surprises about how we use it.
- encourage, listen to and act on feedback.
- plan and review our activities strategically, making sure we use our resources effectively to respond to local need.
- value our volunteers and staff, ensuring we have the right people with the right skills and support to deliver our plans.
- anticipate and manage risk effectively to ensure we are resilient and responsive to change.

Assessed by leading experts

The Standard is externally assessed by industry leaders SGS who undertake a rigorous review of our working practice through interviews, observation, and review of our key documents and records.

Age UK Coventry and Warwickshire

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