

Volunteer role:	Community Engagement Volunteer – Activities Support
Service:	Community Engagement .
Supported by:	Community Engagement Manager and Community Engagement Officer
Location:	81 Brigstock Road or another location in the Croydon borough to be determined
Days / hours	3 hours per week.
Training:	Full training and ongoing support are provided.
Travel expenses:	We will reimburse any out-of-pocket expenses.

An overview of Community Engagement

The Community Engagement service has a wide remit to address isolation and loneliness for older people in Croydon, providing social events, activities, friendship and connections across the borough.

The service integrates and collaborates with all of Age UK Croydon services to expand our reach and continue to make our services more accessible and inclusive

What will I be doing?

As a Volunteer Activity Support you will be supporting the activity lead in ensuring the smooth running of the session. This will include taking a register of attendees, making refreshments and engaging with clients.

Personal qualities and experiences

- Empathetic and patient.
- A desire to help people.
- Approachable.
- Non judgemental
- Organised.
- Good attention to detail
- Good listening skills.
- Ability to use own initiative
- A willingness to learn through training and supervision.

You will have the ability to maintain professional boundaries and adhere to Age UK Croydon's policies and procedures, including Confidentiality and Safeguarding. This role is subject to an enhanced DBS check.

VOLUNTEERING



In return, you will:

- Join a friendly team and be supported in your role.
- Receive ongoing training and supervision.
- Empower Clients and make a positive difference to their lives.