

Community Bus Volunteer

Service	Communications Team
Role Description	To provide a welcoming, friendly and informative voice about Age UK Croydon and our services. The volunteer will need to be very comfortable and confident in talking to people, acting as an ambassador of our brand
Location	Various locations in the Borough of Croydon

Duties will include:

- Meeting the bus at specific locations for specific time slots (TBC)
- Talking to local people that approach the bus for information
- Giving out leaflets and talking to people about our services
- Encouraging people to sign up to our Friends of Age UK Croydon newsletter
- Providing feedback to the Comms Team about how the session went, any good news stories or issues
- Ensuring our leaflets remain well-stocked (informing the Comms Team to replenish)

Skills and Experience Required:

- No specific skills and experience, but the volunteer should be very confident and comfortable with speaking to the general public
- Willing to travel to different locations around the Borough of Croydon
- Training will be provided so the volunteer feels comfortable in talking about our services

Benefits:

- Relevant training will be provided
- Meeting new people and being part of a vibrant volunteering team
- Gaining new skills
- Travel and other expenses will be reimbursed

Support:

- You will receive a thorough induction before you start, to familiarise yourself with Age UK Croydon's policies and procedures
- You will be assigned a line manager who is there to support and encourage you
- Regular catch-ups so you feel confident in your role
- Volunteer to provide their own facemask

Time Commitment:

- Start date June 2021, on a fortnightly basis

Role is subject to references and ID check